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Resident Engagement in Community (REC)

The goal of Resident Engagement is to work together with residents and local groups to build a healthy and connected community. Our team often collaborates with different partners and residents to solve problems and improve life for everyone.

[Need Help? Attend a Community Meeting](#)

Program Overview

The Resident Engagement in Community (REC) team provides two main resources for families living in mixed-income properties:

1. Ombudsman Services

Residents in mixed-income areas who have questions or concerns about their property or services can reach out to the Ombudsman for help. The REC team is a link between residents in mixed-income neighborhoods, property managers, and CHA staff.

2. Community Engagement:

The REC team hosts Resource Fairs and Listening Forums. These opportunities provide a place for residents to learn about CHA programs, community resources, and special opportunities in their mixed-income neighborhoods. They also team up with community organizations to support everyone and improve life for residents.

Need Help?

Call (312) 742-8500 or email reincommunity@thecha.org.

Upcoming REC Events and Community Meetings

There are no events scheduled at this time; check back for more information.

Remote video URL

Stories that Inspire

The REC team worked with CHA staff, local leaders, community groups, the Chicago Police Department, and the Chicago Park District to plan fun activities. It was a great chance for everyone in the community to come together and enjoy their time together.