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Resources for Property Owners

Events and Education

Save the Date: 2025 CHA Owner Symposium

Thursday, September 25, 10 AM – 4 PM | In Person and Online

The Owner Symposium is CHA's premier event for Chicago property owners, managers, investors and other real estate professionals. Now in its 16th year, this day-long event will be held at CHA Headquarters and feature three general sessions, including an “Ask Us Anything” Town Hall with CHA staff, a dedicated exhibit area with products and services from a variety of housing industry vendors and opportunities to connect with other Chicago housing providers.

Registration is scheduled to open later in August, and space for the in-person event will be limited. Visit chaownersymposium.org for the most up-to-date information about the event.

[HCV Property Owner Briefing: Get Started with the HCV Program](#)

Featured Webinars

HCV Paperwork Bootcamp

Details are key when it comes to filling out HCV paperwork. We're here to guide you so that your paperwork is submitted correctly the first time. This session will primarily focus on completing the full RTA Packet and Change of Ownership/Management Packet but will also cover other important documentation!

Tuesday, September 9, 1 p.m. to 2:30 p.m. | [Click Here to Register](#)

OS25 Webinar Series: How to Use AffordableHousing.com

Did you know AffordableHousing.com is the largest affordable housing listing network in the country? This session will cover how to list your property on AffordableHousing.com, submit comparable unit data (a major key to leasing up with the HCV Program!), and more.

Tuesday, September 30, 1 p.m. to 2:30 p.m. | [Click Here to Register](#)

OS25 Webinar Series: Aligning Your Property with the Market — A Guide to Setting Rental Rates

Understanding market demands and trends is vital in determining how much to charge for rent each month. Join us to learn more about setting competitive rates for your rental properties, the different factors involved in the process and how the local market plays a key role.

Thursday, October 9, 1 p.m. to 2:30 p.m. | [Click Here to Register](#)

The Road to Successfully Managing Rental Property

There are a lot of responsibilities when it comes to rental property management, but we're here to guide you to success. Join us to learn best practices, common pitfalls to avoid and strategies for

building strong tenancy.

Tuesday, October 28, 1 p.m. to 2:30 p.m. | [Click Here to Register](#)

Home Safety: How to Improve the Quality of Your Home

Are you looking to improve the level of safety in your home? Join us to learn how to promote a healthy home and eliminate hazardous materials such as lead, pests, mold and more. This session will also cover how to make sure your home is prepared when it comes to any damaging effects of weather.

Tuesday, November 4, 1 p.m. to 2:30 p.m. | [Click Here to Register](#)

OS25 Webinar Series: Home Improvement 101

Conducting property maintenance can be stressful and costly but we're here to help you streamline the process and create the ultimate maintenance checklist. From small repairs to major projects, we'll discuss maintenance tips and tricks that will keep both your wallet and your tenants happy.

Thursday, November 6, 1 p.m. to 2:30 p.m. | [Click Here to Register](#)

OS25 Webinar Series: How to Successfully Run Your Property Like a Business

Your rental property is a business ... so you should treat it like one! Join us to learn how to optimize your property's profitability and how factors such as tenant retention, marketing and expense management can help set your rental business up for success.

Thursday, December 4, 1 p.m. to 2:30 p.m. | [Click Here to Register](#)

Can't make a session or looking for a specific topic? There are dozens of on-demand webinars available online. [Click here](#) to view the most popular recordings of all our past sessions.

Have an idea about HCV Education and Events? We want to hear from you! Whether you've never attended one of our sessions before, or attend every week, share your suggestions. [Click here](#) to complete a short survey.

Forms & Documents

[CHA Mobility Areas Map](#)

[CHA Utility Allowances - HCV](#)

[Fraud Report Form](#)

[HCV Change of Ownership/Management Packet](#)

[HCV Direct Deposit Authorization](#)

[HCV Health and Wellness Program](#)

[HCV Tax Savings Program Application - 2025](#)

[HCV Tax Savings Program Housing Authority Contact List](#)

[HUD 52580 Inspection Checklist](#)

[Payment Processing Calendar - 2025](#)

[PBV Change of Ownership/Management Packet](#)

[PBV Direct Deposit Authorization](#)

[Problem Property Form](#)

Guides and Videos

[HCV At a Glance Flyer](#) | [HCV en resumen](#)

[HCV Owner Portal FAQs](#)

[HQS Inspection Guidebook](#)

[Property Owner Guidebook](#)

[Video: How to Upload Comps to AffordableHousing.com](#)

[Video: How to Use the Affordability Calculator](#)

Owner News — A Newsletter for HCV Property Owners and Managers

Owner News is CHA's bi-monthly e-newsletter, designed specifically for HCV and PBV property owners and managers. In each issue, you can expect to find information on recent policy or resource changes, timely reminders, helpful tips for navigating the program and upcoming events or educational opportunities.

Check out the latest issues below:

[August 2025](#)

[June 2025](#)

[April 2025](#)

[February 2025](#)

[December 2024](#)

[November 2024](#)

[October 2024](#)

[September 2024](#)

Looking for previous issues of *Owner News*? Log in to your [HCV Owner Portal](#) account and click on 'Resources' within the site menu.