

1. [Home](#)
2. Entity Print

[Print Page](#)

Contact Us

BY PHONE OR EMAIL

CHA Main Office: [312.742.8500](tel:312.742.8500) (TTY: [866.331.3603](tel:866.331.3603)) or email CHACETeam@thecha.org.

Housing Choice Voucher (HCV) Program

- **Customer Call Center:** [312.935.2600](tel:312.935.2600) (TTY: [312.461.0079](tel:312.461.0079)) or hcv@thecha.org
- **Owner Services:** ownerinfo@thecha.org

Emergency Services Operations Center (Resident Emergency Concerns or Crime Tips):
[312.542.8850](tel:312.542.8850) or Emergency@thecha.org

Office of the Inspector General: [800.544.7139](tel:800.544.7139) or [click here](#)

Press Contact: [312.935.2646](tel:312.935.2646)

WORC (Workforce Opportunity Resource Center)

[773-342-WORC \(9672\)](tel:773-342-WORC(9672)) or worc@thecha.org

FREEDOM OF INFORMATION ACT (FOIA):

FOIA Policy: Under the Illinois Freedom of Information Act (FOIA), CHA provides access to public records for those who request them.

Freedom of Information Act (FOIA) requests can be emailed to foiarequest@thecha.org or mailed to:

FOIA Officer
Chicago Housing Authority
60 East Van Buren St., 12th Floor
Chicago, IL 60605

LOCATIONS

Central Office

60 E. Van Buren Street
Chicago, IL 60605

HCV/Section 8 West Office

1852 S. Albany Avenue
Chicago, IL 60623

HCV/Section 8 South Office

3617 S. State Street
Chicago, IL 60609

Workforce Opportunity Resource Center (WORC)

[FAMILY INVESTMENT CENTER \("THE FIC"\)](#)

4859 South Wabash Avenue
Chicago, IL 60615
Main Line: [773-342-WORC \(9672\)](tel:773-342-WORC)
General Email: worc@thecha.org

Charles A. Hayes

[FAMILY INVESTMENT CENTER \("THE FIC"\)](#)

4859 South Wabash Avenue
Chicago, IL 60615

Central Advisory Council

243 E. 32nd St.
Chicago, IL 60616
Phone: [312.913.7828](tel:312.913.7828)
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[Visit the Central Advisory Council website.](#)