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Employee Spotlight: CHA Congratulates Crystal Palmer on the Opening of the National Public Housing Museum

Published on May 1, 2025





CHA Resident Engagement Manager Crystal Palmer (center) is a tireless champion for CHA residents and a strong advocate for the creation of the [National Public Housing Museum](#).

Crystal joined CHA's Resident Services team in 2009. But before that, she was the president, vice president and treasurer of the Horner Resident Committee, secretary and treasurer of the Central Advisory Council and outreach specialist, employment specialist and coordinator for FamilyWorks as a contractor.

In 2007, Crystal was approached about getting involved in the National Public Housing Museum. Why? Because it was Crystal who stood up and supported the museum at CAC meetings when it was initially presented.

From the beginning, Crystal understood the potential of what the Museum could become and why it would be effective in telling the stories of the people who lived here.

For over 18 years, Crystal has been a steadfast champion of the Museum—helping shape its vision, secure support, and guide its development. Today, she continues that leadership as Vice Chair of the Museum's Board of Directors.