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Karen Vaughan

Deputy Chief, Marketing and Communications

Karen Vaughan serves as CHA's Deputy Chief for Communications and Marketing. With more than 20 years of experience in various City of Chicago and Cook County government agencies, she leads CHA's Communications team, including graphics, digital, videography/photography and media relations staff. Since joining CHA in 2021, Ms. Vaughan has created new channels that effectively communicate with stakeholders, including residents, government leaders and media. She also leads the agency-wide Customer Service Experience initiative.

Ms. Vaughan earned her undergraduate degree in Communications from the University of Illinois Urbana-Champaign and her master's degree in Communication from DePaul