

**Board of Commissioners - January 16, 2024
Public Comment Session**

Comment #	Individual/ Organization	Oral Comment	CHA Response
1	Otis Thomas	<p>I am in shock regarding a video that is being circulated in City Hall where blacks are being called lazy, and having a migrant say that there is no money for blacks. I know CHA is talking with the mayor to assist with housing migrants. I'm not working now, but I did last year. That's why it is so important that we have employment in Woodlawn, and when there are construction projects in the community, we should get those jobs. I'm still looking for employment and I should have the option to work at Lathrop.</p> <p>Written comment: I want to speak about the related partners using a plantation / slavery like program in Lathrop homes for CHA residents.</p>	<p>Thank you for your comments. CHA is unfamiliar with the video you described, and it doesn't sound related to CHA. The CHA Workforce Opportunity Resource Center is available if you have questions about employment opportunities.</p>
2	Arnetra Jackson	<p>I've been having issues with my property manager (PM). I have filed multiple grievance, and have numerous CHA staff on the email thread; i.e., Ombudsman, Theresa Olison, and Brian Keith Washington. The last grievance I filed was Nov 8, 2023, then another one Dec. No one at CHA is stepping in to assist with the matter because I'm being told that this matter is between me and the PM. There was a false order of protection filed against me and I get funneled back to Theresa O. This is an on-going issue.</p> <p>Written Comments: Lack of follow up from CHA as it relates to resident issues with property management. Lack of transparency and follow up to address issues. CHA not upholding grievance policy steps.</p>	<p>Thank you for your comment. Residents must follow CHA grievance procedures that include working with the property management firms and having informal hearings with the site teams. Staff is working with you directly on your concerns.</p>
3	Arnetra Jackson	<p>During Public Comment Hearing: August 17, 2018 - Residents were told that Southbridge would be building homes, 20% of the homes would be affordable and they would be working with Choose to Own Program. However, this has not occurred in fact each time I have inquired to follow up no one appears to be aware this statement was made despite it being documented. Why are developers not being held accountable to uphold the promises made to the community and to the residents?</p>	<p>Thank you for your comment. As an update, Southbridge has several phases, and two rental buildings have opened. The for-sale housing is part of the overall Southbridge development plan, and the initial phases are multi-family rental buildings.</p>

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4	Melvin Bailey	<p>CHA needs accountability with their property management firms. Emails are not responded to, phone calls are not returned. Something should be done immediately. I build affordable & market rate homes around the United Center, and this appeared in Crain's Business Report. I got guns off the street, I reduce violence that is not being reported. I want to work together with CHA to change the city. Yes, I want to build homes in the area, but I want to reduce violence. We can work together to change the city.</p> <p>Written comment: We're building affordable housing right next to CHA land and we would like the opportunity to discuss with CHA on how we can develop more affordable housing partnering together and with the City of Chicago's Affordable Housing Program.</p>	<p>Thank you for your comment. CHA will continue to ensure our property management firms are engaged appropriately with the business community.</p> <p>CHA's Development team members have toured the homes built by Mr. Bailey's firm, and have had multiple conversations about opportunities to work with CHA's partners.</p>
5	John Carmickle, President The Southside Development Group	<p>I am vendor with CHA. We need to get more work, and we would like to employ public housing residents. A lot of what I'm hearing is about the lack of opportunities. I'm worried because I was taught that your word means everything. Let's communicate, I'm certified, I want to help. I drove a long way to be here.</p> <p>Written Comment: I would like to discuss work opportunities, and the lack of current work opportunities, and how current CHA vendors can be informed about upcoming projects ie; make ready apartments, building maintenance, and new construction projects.</p>	<p>Thank you for your comment. We spoke with John Carmickle and put him in touch with a senior manager of the Workforce Opportunity Resource Center (WORC).</p> <p>Mr. Carmickle is working with Property Asset Management to identify make-ready opportunities. Mr. Carmickle should keep in touch with WORC for opportunities in new construction projects.</p>
6	Betty Thompson	<p>Every since Nov 2023 the laundry room has been closed at the 3939 S Lake Park building. We have to use the 2 working machinces in the 3983 building; there are 280 residents, 140 per building. I am asking what is the current status on the project? I would like an answer in writing.</p>	<p>CHA staff spoke with Ms. Thompson at the January 16, 2024 Board meeting. A refresh of the laundry rooms, which includes new appliances, is planned for the second quarter of 2024. CHA staff will provide Ms. Thompson with an update.</p>

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7	Dallas Pickett-Remote	<p>The golden diner/activity room is extremely cold. Many residents have to eat in their apartments because it's unbearable.</p> <p>Also, 4030 S Lake Parc is without a property manager (PM), but we do have a interium PM. What is the criteria for being a property manager?</p> <p>Written Response: Vending machine restrictions.</p>	<p>Thank you for your comment. The property manager temporarily sealed the community room windows on January 18, 2024, and subsequent temperate checks showed that the room temperature was in the mid to upper 70s range. Property management scheduled a specialist to assess the windows. Mr. Pickett stated in January that the issues have been resolved. His portfolio manager is assisting him with his concerns. Any feedback related to vending procedures should be sent to vending@thecha.org.</p>
8	Unidentified speaker	<p>My mother and my home care provider died on the same day. I have been approved for an apartment, but I need a walk-in row house family unit. I put in for a transfer to Bridgeport. I am not old enough to be in a senior unit. Percy, my uncle, he's in an SRO and he needs help too, he wants to get in at Cabrini . If I could speak to someone after the meeting that would be great, I need help</p>	<p>Thank you for your comment. The portfolio manager is assisting with this transfer request.</p>
9	Tamiko Holt	<p>1. I sit back and watch and pay attention and get into these spaces to determine what everyone is experiencing. CHA is geared towards grandstanding, and you don't measure tangible outcomes. You pull trouble makers to the side, give them a little something, but not gainful employment to move onward and upward. I was outraged looking at the Senior Gala party. How about you take a look at your managment companies. You overlook your seniors, that live in drug infested buildings with high drug traffic. Ambulances are coming to buildings on a regular basis and not for health issues, it's because of overdoses.</p> <p>2. Sec 3 business pool for low income is a farce. I've already talked to your people that are suppose to be overseeing these processes, before I even come up here. at the end of the day, I'm gonna be for my people. Everyone deserves a better quality of life. CHA is not offering this.</p>	<p>Thank you for your comment. CHA received your feedback.</p>

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10	Jennie Newsome	Residents are violating the smoking rules. People that don't live in the senior building are dealing drugs, and seniors are dying from drug overdoses.	<p>Thank you for your comment. Following a discussion with Ms. Newsome, it has come to our attention that some tenants persist in engaging in smoking activities within their units. CHA has informed her that the management staff has reissued the no-smoking policy for all residents. CHA also advised onsite property management that the no-smoking policy should be consistently discussed during the monthly meetings as a continual reminder to all involved tenants.</p> <p>CHA will continue to monitor our properties for illegal activity and work with CPD where appropriate.</p>