



**Chicago Housing Authority  
Board of Commissioners Public Session  
March 16, 2021 – Virtual Meeting**

	<b>Name</b>	<b>Question/Comment</b>	<b>Response</b>
1	Brenda Perry	<p>Many of you know me from before, coming to the meetings on a semiregular basis. I've been ill but I am back. I want to hear more about the safety and security of the senior buildings. We have these new elevators that keep falling or not operating at all, I have a problem with that, people are scared to take the elevators. I'm in a nine-story building, I can't be scared to get on an elevator.</p> <p>The other thing is we don't have an Assistant Manager in our building. They come in for a month and then leave. I am waiting months to get floors cleaned, it's ridiculous. I had a meeting with the Manager, Mrs. Osbourne yesterday, and she said we're working on it. Our quality of life has gone down 50% since when I first lived here.</p>	<p>Initially while implementing the elevator modernization at Lincoln Perry, there were some interruptions with elevator service, and we apologize for that inconvenience. In instances of interruptions, one elevator will remain in operation, which results in slower service. Since the elevators have been modernized at Lincoln Perry, service disruptions have significantly decreased. When an elevator does need maintenance, one elevator will always be kept in operation, and the repairs are made as quickly as possible.</p> <p>As of the May Board meeting, an Assistant Manager has been hired in the property management office. If there are any building maintenance issues which need to be resolved, maintenance staff remains on-site, so please submit any request to the property management office.</p>
2	Tamiko Holt	<p>We haven't had a chance to communicate, and we've been having issues that have not been addressed. I have been sending emails with a list of issues that have still not been addressed, even with JOC contracts. I do think it's disrespectfully that we're treated like we're asking for handouts.</p> <p>You expect us to pay for and buy materials in a world where labor and materials are going up, we try to figure out who is making decisions, and we ask for meetings and it falls on deaf ears. I like to pretty much work it out and I have come to the point where I try talking to you and for some reason we take three steps back after taking two steps forward. Do you have a problem with Black people as a whole? We only want to highlight us in the social service light like we're always looking for a handout. What is the problem?</p>	<p>Your comment has been received.</p>