



**Chicago Housing Authority
Board of Commissioners Public Session
July 19, 2022 – CHA Headquarters, 60 E. Van Buren**

	Name	Question/Comment	Response
1	Irene Harris	<p>Regarding the May 17, 2022 Board meeting, a response was provided that stated after further review my case was handled in accordance with CHA policy and procedure, and that is not correct. My children and I still do not have safe and adequate housing, yet I am still paying rent at a place where our lives are in jeopardy. I had to send one of my sons away. On May 18, I received a dismissive emails from your Chief of Resident Services in which she referred me back to the ACOP, and management for resident initiated transfers and the FamilyWorks provider to resolve the ongoing issue with my neighbor. I had followed the procedure that I am supposed to when being stalked, harassed and assaulted. I had been in constant contact with my property manager, and filed incident reports, mediations were conducted and lease violations were given to the other party to include being barred off the development yet he continued his behavior. I filed police reports, and contact VA hotline and was denied multiple times. The VAWA policy confirmed that my case was not resolved expeditiously. Where is the adherence to ethical and moral principles of a housing authority that has a plethora of resources? I would not be standing before you today if the need was not still evident.</p>	<p>Due to the sensitive nature of this matter, we're not able to provide many details within this response grid. From our understanding, in May 2022 the neighbor for whom these complaints were against, has left the property. If that is not the case and this individual has returned, or, if you are having issues with different individuals, please contact CHA's Victims Assistance Hotline at (312) 913-7396.</p>
2	Angela Parker	<p>Good afternoon, it's good to see you all back. Concerning the Section 3 program, I like to help others. I own a cleaning company, Ryan's Cleaning Services, and during the height of COVID we handcrafted 150 desks and I brought 150 chairs and we distributed throughout CHA developments. I would like to take part in Take Flight, I would like to donate scholarships to residents.</p>	<p>Thank you for your comment and your offer!</p>

3	J.L. Gross	<p>I am frustrated and upset that we're only given two minutes. I am from Lathrop, I am here to talk about 11 buildings. Five for demo and six that will be renovated. In 2017 you signed a preservation agreement with CHA and that agreement was building E and F, CHA agreed to maintain the buildings. And yet, you have went against the grain and the buildings are hazardous and in a crisis. Squatters, spray painting, smashed windows, garbage and debris. And this could mean injury or death, someone could get raped back there.</p>	<p>Thank you for your comment. Lathrop remains slated for comprehensive redevelopment, and CHA has active construction happening on the site now. Because of its scale, it is moving forward in phases. The initial phase included more than 400 units of mixed-income housing. Last November, CHA and our development partner Lathrop Community Partners began Lathrop Phase 1B, consisting of the complete rehabilitation of two more buildings, which CHA anticipates will begin the leasing process later this year. CHA is working with the development team to get the next phase of this project moving as quickly as possible, and our goal is that this phase will be under construction in 2023.</p> <p>Concerning vacant buildings on the south side of the development, property management is constantly working to secure the vacant buildings and fencing, and remove squatters. If you witness squatting, vandalism or other issues at vacant buildings, please report those issues to property management.</p>
4	Tamiko Holt	<p>It's disturbing to me, I brought it up in Feb. that I was getting calls about families getting calls about PPP, threatening letters about bringing in paperwork. In order for another family to get a voucher, you need to take one from a family. My name is Tamiko Holt and I'm the President of What's in it for the Black People and you're leaving Black people homeless. Where is the representation for Section 8 families. I am not a Section 8 resident anymore, I am a homeowner. I still advocate for my people, where is our representation? They are being bullied by participants, where are our people, where is the council that is supposed to represent Section 8 residents? You're going to be on the news, you're making children homeless. The lack of knowledge of our residents is being used against them, and they can't advocate for themselves. What are you doing CHA?</p>	<p>Thank you for your comment. Due to staff changes, all HCV Participant Advisory Council meetings have been put on hold temporarily. The meetings will recommence by fourth quarter 2022.</p>

5	Jeffry Howard	<p>Good afternoon, I am EVP of SEIU 73. We represent over 30,000 members statewide, including CHA employees. I want to speak candidly, because there is an ongoing effort to privatize the front desk monitors at CHA. I am here to say this is a bad plan. Workers put their all into CHA and excel in their roles, and replacing them will cause an issue. They've told me about what they do for the residents, and they are the resident's only outlets. They keep common areas clean, they do what it takes. I heard you speaking Commissioner Washington, when you award the security contracts its important they foster relationships with residents. It is inappropriated to privataize these positions, they need to stay where they are.</p>	Thank you for your comment.
6	Juanairis Castaneda	<p>I live at 2833 N. Springfield Ave. I am a representative of LSNA, I want to say shame on you. In the 90's the HUD Secretary called CHA one of the worst authority's in the country and it has not changed. Chicago was named the second best city in the country by Timeout, when CHA can't even properly house its residents. The Tribune reported that CHA had only 47 mixed-status families in its portfolio. Out of 22,000 only 47 families were mixed-status. Where is the representation in CHA? Everyone in Chicago needs housing because housing is a human right and is needed. I demand those numbers go up in the next five years. Mixed-status familes need to know how to apply.</p>	<p>During the Board meeting, CEO Scott spoke to this comment, and noted the following: CHA's PBV and Public Housing waitlists remain open. We discovered a few years ago that mixed-status families were discouraged from applying because CHA's waitlist application asked for Social Security Numbers (SSN). We have changed that in our system so that the application no longer requires that you enter a SSN in order to sign up for a CHA waitlist. We encourage all families in need of housing to sign up for CHA waitlists online at: https://applyonline.thecha.org/</p>
7	Daneisha Shumaker	<p>I live with my mom with a voucher, I was just bullied for six months, I live in a house with black mold. In 2021 me and my children tested positive from the Univ. of Chicago. I am looking for help because I am being bullied, retaliation is going on. I live with my mom in a two bedroom with three children. My whole Rent Café account has been erased because everyone is covering up what they did to me. Since 2017 I have gotten money for a program from you guys because I was an entrepreneur, I am still running my business but I am in my mom's space, I don't know what's going on. I need your help.</p>	<p>Thank you for your comments. We're not able to go into detail regarding the specifics of your case, however if you have any questions, please contact the HCV Customer Service Center at 312.935.2600.</p>

8	Ms. Raimy	<p>I am a resident of Bridgeport Homes and my question is for larger families of CHA, I have a family of 13 including myself, what are the future plans for expansion of space in how you want to place larger families in CHA developments that are undersized?</p> <p>Also, I do have a reasonable accommodation due to my disabled son, and I am awaiting a response for that. Also there is a lot of garbage around the development, and this has created a rodent problem. We are hoping for a garbage enclosure.</p> <p>Also I have water damage in my house, can someone come out and change out my cabinets.</p>	<p>Thank you for your comments. Concerning your reasonable accommodation and housing needs for a larger family, CHA staff has been in touch with you and we are working towards a resolution.</p> <p>Regarding the dumpsters at Bridgeport, all dumpsters have been emptied and placed in various enclosures on the property. Related to the water damage in your unit, repairs have been made and the cabinets have been replaced.</p>
9	Ald. Daniel La Spata	<p>I come here with a desire to serve the residents of Lathrop. My time with the Lathrop community predates my time as Alderman, when I first got welcomed when I was a community advocate. It was a time when we stopped leasing at Lathrop, and it was a ghost town. We fought and there were folks who lost their lives during that fight, and Board member Washington you're right, and architect is not always an architect, at Lathrop they were. At Lathrop the health of the community has nothing to do with resident's income. I would not be here today if I didn't feel that for all our strengths, Lathrop is in a fragile place. We're an ally with you on that physical assessment. We try to understand where the fragile points are. There are properties there that I have been able to walk into, but the fencing is better than it has ever been. But the dilapidation we are seeing on the south side of Lathrop will not end on its own. The threat of demolition because of dilapidation does not go away on its own, we can extend the strengths and beauties of the north side to the south side. If it is about making sure our residents are getting these jobs, they can take on all the roles in rebuilding the community. I will go to the mattresses for CHA if there is a need for funding, I ask you to support a comprehensive phase 1c for Lathrop, and take advantage of great strengths. I want to be a partner and our residents do as well. For the wonder that has been to represent Lathrop, it is leaving the 1st ward, and I want to give reassurance to my neighbors, I am not going anywhere, I will fight until the last unit is rehabbed.</p>	<p>Thank you for your comments and for your strong support of the Lathrop development. Lathrop remains slated for comprehensive redevelopment, and CHA has active construction happening on the site now. Because of its scale, it is moving forward in phases. The initial phase included more than 400 units of mixed-income housing. Last November, CHA and our development partner Lathrop Community Partners began Lathrop Phase 1B, consisting of the complete rehabilitation of two more buildings, which CHA anticipates will begin the leasing process later this year. CHA is working with the development team to get the next phase of this project moving as quickly as possible, and our goal is that this phase will be under construction in 2023. CHA appreciates your advocacy for this site and will keep you apprised as our redevelopment efforts continue.</p>

10	Jennie Newsome	<p>Ms. Newsome left the meeting before public participation.</p> <p>Washing machines and dryers are not working in senior buildings.</p>	<p>Thank you for your comment. CHA apologizes for any inconvenience caused by inoperable washers and dryers and we understand the frustration this causes. CHA has a contract with a vendor for washer and dryer maintenance, and when it is reported that a machine is down, we make every effort to get the machine back online as quickly as possible. Unfortunately, often times parts need to be ordered which can delay the repair process.</p> <p>CHA is undertaking a pilot program at two senior properties that will seek to address general concerns about washer and dryer operability. The pilot will implement a keycard system that will only allow for residents to utilize washers and dryers, and depending upon the results of this program, CHA will seek to make changes to washer and dryer use portfolio-wide.</p>
11	Dorsa Tyler	<p>Ms. Tyler left the meeting before public participation.</p> <p>Staff from HHDC are entering her unit unauthorized and she keeps missing personal items.</p>	<p>Thank you for your comment. This is an allegation that CHA takes seriously. If there is additional information that you're able to provide, please reach out directly to the CHA Portfolio Manager for your property. If you don't know who your portfolio manager is, please contact CHA at 312.742.8500 so we're able to address this concern.</p>
12	Laura Donaldson	<p>Ms. Donaldson left the meeting before public participation.</p> <p>Concerns about inaccurate record keeping by property management (she is being double charged for rent). Also concerned that residents were not consulted on the Chicago Fire land lease.</p>	<p>Thank you for your comment. The land lease with the Chicago Fire has not been finalized at this point. CHA held multiple resident meetings for CHA participants living in this area or with a Right of Return, in which the proposal was discussed and resident feedback was provided. Additionally, there was a meeting for the general public that was held on May 3, 2022. Resident participation in this process remains a vital component. For additional information, and to view past public meetings concerning this proposal, please visit CHA's website here:</p> <p>https://www.thecha.org/lease-proposal-chicago-fire-football-club-training-facility</p> <p>As it is related to your rent, we're not able to provide specific information in our response, however staff has reviewed your file and we have confirmed that your amount owed is correct. If you are looking for an exact breakdown of payments made and amount owed, please visit your property management office.</p>
13	Carla Jackson	<p>Submitted by email</p> <p>I would like to know when Staff leave why the residence is not informed? You all have the residence calling certain staff when they have resigned what sense do that make?</p>	<p>Thank you for your comment. For any questions or concerns related to your unit or other property matters, please always contact the general number for your property management office.</p>