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CHA

CHICAGO HOUSING
AUTHORITY™

LANGUAGE ACCESS PLAN 2017 COMPLIANCE REPORT

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PRESENTED BY: OFFICE OF DIVERSITY & INCLUSION
CHICAGO HOUSING AUTHORITY
60 E VAN BUREN, CHICAGO, IL 60605

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LANGUAGE ACCESS PLAN 2017 COMPLIANCE REPORT

The Office of Diversity and Inclusion (ODI) has been tasked with overseeing the agency-wide implementation and enforcement of CHA's Language Access Plan (LAP), which was revised and released in May 2015. The ODI has been working with over 30 Language Access Liaisons from each department within CHA to phase-in the implementation of LAP procedures at a departmental level. This compliance report summarizes LAP accomplishments to date.

MILESTONES

- **January 2015:** Researched and development of new LAP. Automated translation and interpretation services process.
- **February - March 2015:** Facilitated internal and external input sessions.
- **April 2015:** Board of Commissioners approved CHA's Language Access Policy.
- **May 2015:** LAP launched. Language Access Liaisons designated and trained.
- **June 2015:** Facilitated internal and external info sessions (follow-up).
- **July 2015 - August 2016:** Implemented LAP fully (updated language information in CHA's main system of records Yardi).
- **June 2016:** Language Interpretation Chart (See Exhibit B) was developed and distributed agency-wide to help staff interact with individuals with Limited English Proficiency (LEP).
- **August 2016:** Language Access Compliance report released.
- **March 2017:** Language Interpretation Notice, containing top 20 languages, informing CHA applicant and participants of right to free interpretation services was developed and distributed agency-wide. This document is utilized as a collateral material for mailing purposes.
- **September 2017:** Distributed over 190 Language Access posters informing of free interpretation services, to be displayed in CHA Regional Offices and CHA properties.
- **October - December 2017:** Re-trained Language Access Liaisons, including vendors for Private Property Firms.

FOUR FACTOR ANALYSIS

SERVICES PROVIDED

CHA tracks and groups language information (self-reported) by program and provides free translation and interpretation services to CHA applicants/participants and the general public. Following HUD guidance, and based on data from 4th Quarter of 2017¹, CHA is required to translate vital documents in six (6) senior buildings and two (2) scattered site (See Exhibit). For all other programs, CHA is not required to translate vital documents but may be required to translate and a notice of right of interpretation services (See Exhibit C). Hence, CHA has distributed notices in the appropriate language to residents with LEP and has trained staff on new procedures. In addition, 190 Language Access posters (See Exhibit) have been distributed across all lobbies in CHA Regional Offices and CHA properties in September 2017 to inform of free interpretation services available to CHA applicants/participants and the general public. CHA always translates documents as requested, even if not required by HUD.

Since the inception of the new policy, the usage of the telephonic interpretation line increased by 87% from 152 in 2015 to 1,145 in 2017. This reflects the successful agency-wide

¹ Requirements are subject to change. CHA will continue to track and update "Primary Language" and "Translation" requirements.

training and outreach efforts to improve the customer service provided to individuals with LEP.

TOP 6 PRIMARY LANGUAGES²

	City of Chicago*	Public Housing Households	Project-Based Voucher Households	Housing Choice Voucher Households	CHA Applicant Households**
1	English	English (78.41%)	English (74.65%)	English (93.54%)	TBD (59.18%)
2	Spanish	Spanish (7.18%)	TBD (14.74%)	TBD (3.29%)	English (37.18%)
3	Polish	TBD (6.93%)	Spanish (1.99%)	Spanish (2.48%)	Spanish (1.53%)
4	Chinese	Chinese (3.46%)	Russian (1.74%)	Russian (0.31%)	Chinese (0.93%)
5	Urdu/Hindi	Polish (1.18%)	Urdu/Hindi (1.58%)	Somali (0.14%)	Urdu/Hindi (0.13%)
6	Arabic	Korean (0.73%)	Other (1.13%)	Other (0.04%)	Arabic (0.13%)

*Breakout per 2011-2015 American Community Survey 5-Year Estimates, Table B16001

LEP COMMUNITY AND TRANSLATION OF VITAL DOCUMENTS

CHA tracks “Primary Language” in Yardi and this information allows us to complete the 4-factor analysis. CHA determines whether a vital document (flyers, notices, letters, newsletters, etc.) needs to be translated or if interpretation of the document will suffice with the 4-factor analysis (See Exhibit E).

CHA will continue to translate vital and non-vital documents (as needed) and on a case-by-case basis (when the size of the language group does not require a written translation). Interpretation services can be provided in-person or over the phone, as requested. In addition, City-wide marketing campaigns (flyers, notices, etc.) are now translated in the City’s top 5 languages (Spanish, Polish, Chinese, Arabic and Hindi). In 2017, CHA translated 87 documents (See EXHIBIT A).

CHA RESOURCES

1. Automated translation and interpretation services managed by the Office of Diversity and outsourced to professional firm as follows:
 - a. Written Translations: Multilingual Connections LLC
 - b. In-Person Translations: Metaphrasis Language and Anixter Center
 - c. Telephonic Interpretation: Telanguage Inc.
2. Designated Language Access Liaisons at an agency-wide level
3. Identified over 80 Bilingual CHA Staff³
 - a. 60 or 75% Spanish Speakers
 - b. Other languages include but are not limited to; Arabic, Chinese, French, German, Hindi/Urdu, Polish, Romanian, Russian and Tagalog

The translation and Interpretation Services expense for 2017 was \$52,030

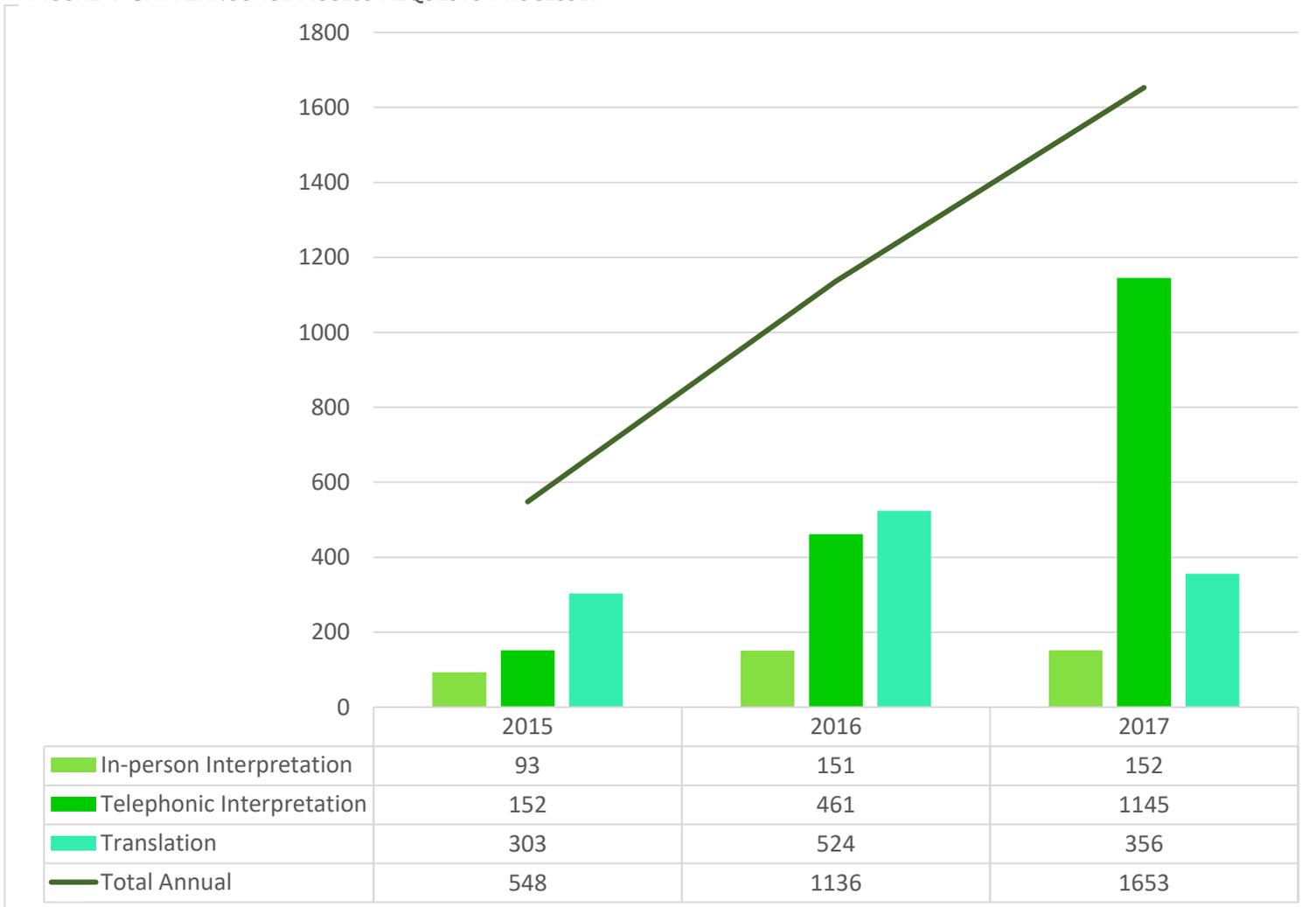
² Source: City of Chicago - Office of New Americans. CHA’s 2018 1st Quarter LAP Compliance Data Reports.

³ CHA employees are not required to disclose if they are bilingual. Thus, the number might be higher than reported.

SUMMARY OF TRANSLATION AND INTERPRETATION SERVICES PROVIDED

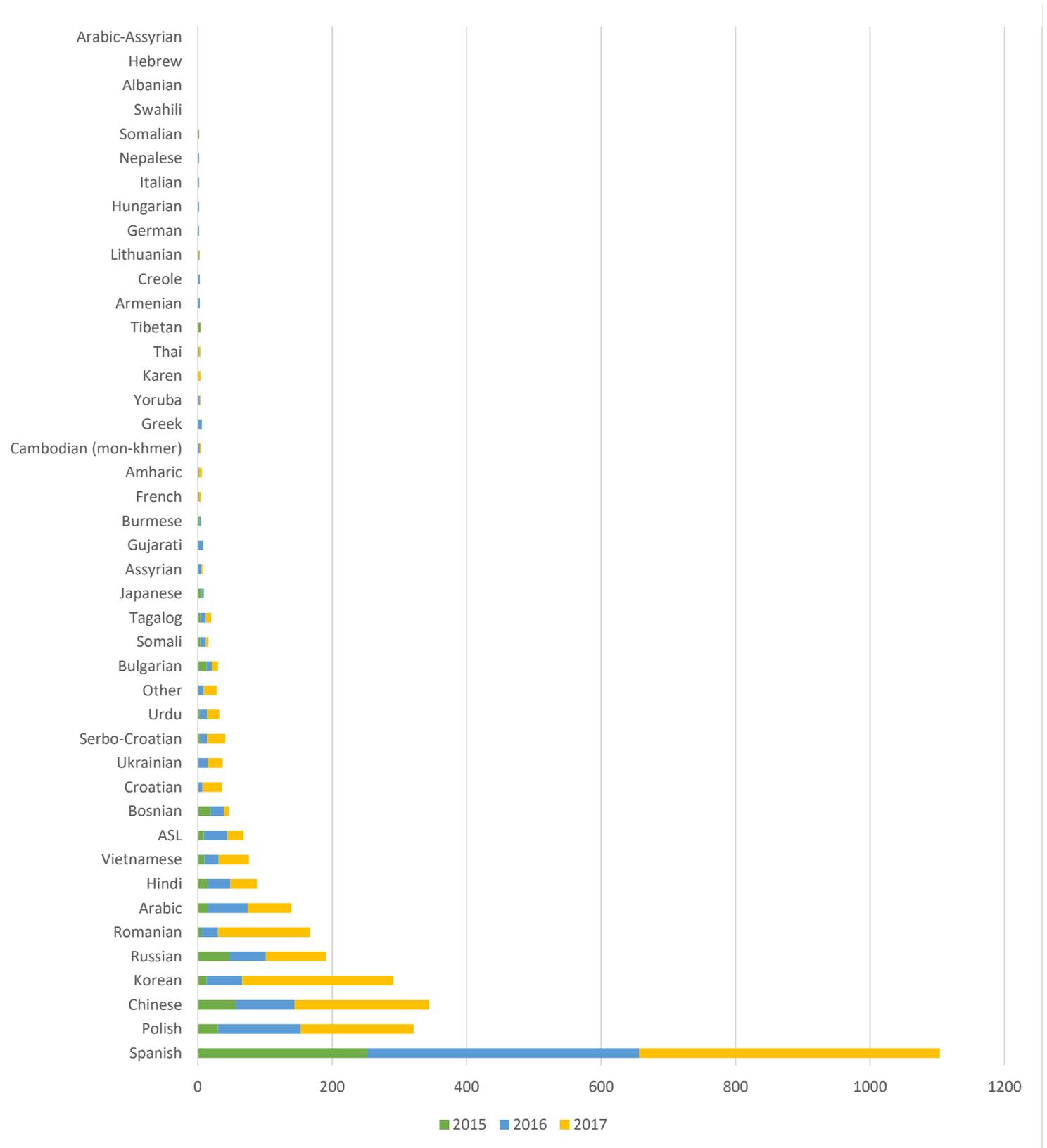
From January 1, 2015 to December 31, 2017, CHA has completed 3,337 translation and interpretation requests (See Figure 1 CHA Language Access Requests Processed). CHA uses SharePoint (internal tracking system) to process requests for translations and interpretation services. 1,183 (35%) were written translations; 1,758 (53%) telephonic interpretations; 396 (12%) in-person interpretations. To view the requests by language (See Figure 2 Requests Processed by Language).

FIGURE 1 CHA LANGUAGE ACCESS REQUESTS PROCESSED



Source: SharePoint 5/9/2018

FIGURE 2 REQUESTS PROCESSED BY LANGUAGE



Source: SharePoint 5/9/2018

EXHIBIT A

CY2017 LIST OF TRANSLATED DOCUMENTS

#	Title	Office
1	Employee Medical Note	Administration
2	Meeting Notice	BOC
3	November Meeting Notice	BOC
4	Owners News Q1 2017	Communications & Marketing
5	Moving Places 2017	Communications & Marketing
6	Interpretation Poster	Executive
7	SCH Section 3 Flyer	Executive
8	ENH Section 3 Workshops West Town Chinese	Executive
9	ENH Affordable Housing Workshops West Town Chinese	Executive
10	Live Stream Flyer	Executive
11	Meeting Notice	Executive
12	Property Owner Workshop	Executive
13	Annual Report	Executive
14	Interpretation Assistance	Executive
15	FY2017 MTW Annual Plan Amendment	Executive
16	2017 Day of Service Flyer	Executive
17	FY2018 Annual Plan	Executive
18	Resident Notice	Executive
19	HCV Admin Plan Notice	Executive
20	ENH One Pager	Executive
21	ENH Senior Confirmation	Executive
22	ENH Senior Housing Application	Executive
23	ENH CHA Workshop Topics 1 Pager	Executive
24	ENH Workshops	Executive
25	SCH November HCV Workshop	Executive
26	SCH Affordable Housing	Executive
27	SCH Senior Workshops	Executive
28	ACOP Resident Notice	Executive
29	ACOP Summary	Executive
30	Section 3	Executive
31	Affordable Housing Workshop	Executive
32	ENH Senior Letter Chinese	Executive
33	ENH House Buen Hogar 1 Pager Chinese	Executive
34	Washington PK - Cottage Grove	Executive
35	Concord at Sheridan TSP & Lease	Executive
36	Proposed HCV Admin Plan Changes	Executive
37	SCH Waitlist Workshops	Executive
38	SCH Section 3 Flyer	Executive
39	HCV Program Addendum to the Family Obligations	HCV
40	Application For Continued Eligibility	HCV

41	HCV Interim Appointment	HCV
42	Zero Income Affidavit	HCV
43	Statement of Family Responsibility	HCV
44	HCV Owners Briefing	HCV
45	Translator	HCV
46	Resident Hearing Notice	Legal
47	Abatement Letter	Legal
48	Reasonable Accommodation Decision	Legal
49	Fair Housing Director	Legal
50	RAD Information Notice	Property
51	Notice UA Changes	Property
52	Mitigation Determination	Property
53	Final Outreach Letter	Property
54	RAD FAQ	Property
55	Community Center Construction	Property
56	Letter for Resident	Property
57	RAD RIN/ GIN	Property
58	Senior Housing Application Process	Property
59	Senior Housing Application	Property
60	Polish Translation	Property
61	Web Application	Property
62	Outreach Letter Packet	Property
63	Building Block Agenda	Property
64	Yiwu Market	Property
65	Britton Buds	Property
66	FSS Flyer 2017	Resident Services
67	SHAC Meeting Agenda	Resident Services
68	Resident Satisfaction Survey	Resident Services
69	YOTS Booklet	Resident Services
70	Claim Letter	Resident Services
71	Year of the Senior Newsletter	Resident Services
72	Albany Terrace Building	Resident Services
73	ARES Letter Residents	Resident Services
74	Kenmore Celebration Flyer	Resident Services
75	Sr. Community Ambassador Letter	Resident Services
76	Refinance Procedure	Resident Services
77	Medicaid Redetermination	Resident Services
78	Family Works Survey	Resident Services
79	Senior Housing Survey	Resident Services
80	RAD PBV to HCV Transfer FAQ	Resident Services
81	YoS Symposium Flyer	Resident Services
82	Admin Plan Resident	Resident Services
83	2017 Senior Gala Flyer	Resident Services

84	Tenant Patrol Advisory	Resident Services
85	FCAP Application	Resident Services
86	FCAP Guide	Resident Services
87	FCAP Letter	Resident Services

EXHIBIT B

Language Interpretation Chart helps staff interact with individuals with Limited English Proficiency (LEP).

Language Interpretation Chart



LANGUAGE IDENTIFICATION CHART

Show your client the chart and prompt him/her to identify his/her primary language.

Call, if needed, CHA's Language Assistance Line at **1-855-965-4282**

ENGLISH	ENGLISH
ARABIC	عربي
BOSNIAN	BOSANSKI
BULGARIAN	БЪЛГАРСКИ
CHINESE	中文
HINDI	हिंदी
KOREAN	한국어
POLISH	POLSKI
RUSSIAN	РУССКИЙ
SPANISH	ESPAÑOL
VIETNAMESE	TIẾNG VIỆT
SIGN LANGUAGE	An icon representing sign language, showing two hands in a specific gesture.



QUICK REFERENCE GUIDE FOR ASSISTING A LIMITED ENGLISH PROFICIENCY (LEP) CLIENT

Who are LEP persons?

Persons who as a result of national origin, do not speak English as their primary language and who have a limited ability to speak, read, write, or understand without proper language assistance.

Are you **UNEXPECTEDLY** assisting an LEP individual **IN PERSON**?

1. Know your Language Access Liaison!
2. Identify primary language of LEP individual by showing your LEP client the Language Identification Chart
3. Contact front-line bilingual staff, if available; or
4. Conference in an interpreter via CHA's Language Assistance Line at **1-855-965-4282**
5. Send an e-mail to chala@thecha.org with the date/time/language/duration of the call

Are you **UNEXPECTEDLY** assisting an LEP individual **OVER THE PHONE**?

1. Know your Language Access Liaison!
2. Identify primary language of LEP individual by showing your LEP client the Language Identification Chart
3. Send an e-mail to chala@thecha.org with the date/time/language/duration of the call

Are you **EXPECTING** to assist an LEP individual **IN PERSON**?

1. Know your Language Access Liaison!
2. Assign front-line bilingual staff, if available to assist; or
3. Request an interpreter through your Language Access Liaison

For more information contact chala@thecha.org

EXHIBIT C

Language Interpretation Notice, containing top 20 languages, informing CHA applicant and participants of right to free interpretation services. This document is utilized as a collateral material for mailing purposes.

Language Interpretation Notice



If you, or someone you are helping, have questions, you have the right to get help and information in your language at no cost. Please call us (312) 742-8500 to assist you with an interpreter.

Español Spanish	Si usted, o alguien que usted está ayudando, tiene preguntas; tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Por favor llámenos al (312) 742-8500 para asistirlo con un intérprete.
漢語 Chinese	如果您或您正在帮助的人有问题，您有权免费使用您的语言获取帮助和信息。请致电 (312) 742-8500 与我们联系，可以获得口译协助。
Język Polski Polish	Jeśli Ty albo osoba, której pomagasz, macie / ma pytania, to macie / masz prawo uzyskać bezpłatną pomoc i informacje w języku polskim. Zadzwoń do nas pod numer (312) 742-8500 aby uzyskać pomoc tłumacza.
العربية Arabic	إذا كانت لديك أنت أو الشخص الذي تساعد أسئلة، فلديك الحق في الحصول على المساعدة أو المعلومات بدون مقابل. يرجى الاتصال بنا على الرقم (312) 742-8500 لمساعدتكم بواسطة مترجم.
हिन्दी Hindi	यदि आपके, या कोई और जिसकी आप मदद कर रहे हैं, के प्रश्न हैं, तो आपको बिना किसी कीमत के अपनी भाषा में मदद और जानकारी प्राप्त करने का अधिकार है। कृपया हमें (312) 742-8500 पर कॉल करें ताकि हम आपकी एक दुभाषिया के साथ सहायता कर सकें।
한국어 Korean	귀하 또는 귀하가 돕고 있는 누군가가 질문이 있다면, 해당 언어에 대해 무료로 도움을 받고 정보를 얻을 권리가 있습니다. (312) 742-8500 으로 전화 주시면 통역사와 함께 도와드리겠습니다.
Română Romanian	Dacă dvs. sau o persoană pe care o ajutați aveți întrebări, aveți dreptul să obțineți asistență și informații gratuite în limba dvs. Ne puteți suna la (312) 742-8500 pentru a beneficia de serviciile unui interpret.
Wikang Tagalog Tagalog	Kung ikaw, o sinumang tinutulungan mo ay may tanong, may karapatan kayong humingi ng librang tulong at impormasyon sa inyong wika. Mangyaring tawagan kami sa (312) 742-8500 para tulungan ka ng tagapagsaling-wika.
Bosanski Bosnian	Ako Vi, ili neko kome pomažete, imate pitanja, imate pravo na pomoć i informacije na svom jeziku bez ikakvih troškova. Molimo nazovite nas na broj (312) 742-8500 da biste dobili pomoć sa prevodiocem.
български Bulgarian	Ако Виe или някой, който Ви помага, имате въпроси: Виe имате право да получите помощ и информация на Вашия език, без разходи. Моля, обадете ни се на (312) 742-8500, за да помогнем с преводач.
українська мова Ukrainian	Якщо у Вас або у людини, якій Ви допомагаєте є питання, Ви можете отримати допомогу та інформацію Вашою мовою без жодних витрат. Будь ласка, зателефонуйте нам за телефоном (312) 742-8500 для з'єднання Вас з перекладачем.
Srpskohrvatski Serbo-Croatian	Ako Vi, ili neko kome pružate pomoć, imate pitanja, imate pravo da pomoć i informacije dobijete na svom jeziku, bez naknade. Molimo pozovite nas na (312) 742-8500 za pomoć sa uslugom prevođenja.
Af-Soomaali Somali	Haddii adiga, ama qof aad caawinaysid, uu qabo su'aalo, waxaad xaq u leedahay in aad heshid caawimaad iyo macluumaad ku qoran luuqadaada kuwaas oo bilaash ah. Fadlan naga soo wac lambarkan (312) 742-8500 si aynu kuugu caawino in aad heshid turjubaan.
日本語 Japanese	あなたまたはあなたが助けている人に質問がある場合、あなたは無料であなたの言語でヘルプと情報を入力する権利があります。通訳を要請するには (312) 742-8500 までお電話ください。
ગુજરાતી Gujarati	જો તમને કે તમે જેને મદદ કરતા હો તેને પ્રશ્નો હોય તો, વિના મુલ્યે મદદ મેળવવાનો અને તમારી ભાષામાં માહિતી મેળવવાનો અધિકાર છે. તમને દુભાષિયાની સહાય આપવા કૃપા કરી અમને (312) 742-8500 આ નંબર ઉપર કોલ કરો.



The Chicago Housing Authority programs and activities are important to everyone.

We provide free translation and interpretation services for anyone who needs language assistance.

We do not discriminate on the basis of race, color, national origin, sex, gender identity, age or disability

To receive language or communication assistance free of charge, please call us at (312) 742-8500 or contact us via e-mail at chala@thecha.org

If you believe we have failed to provide a service, or think we have discriminated in another way, please contact the CHA's Housing Rights and Nondiscrimination Department. For contact information go to the CHA website www.thecha.org or call at (312) 913-7062

You may also contact HUD's local Office of Fair Housing and Equal Opportunity. For contact information of the local HUD office, go to the HUD website or call the housing discrimination toll free hotline at 800-669-9777 (voice) or 800 927-9275 (TTY).

EXHIBIT D

Language Access poster informs CHA applicants/participants and the general public of free interpretation services available free of charge

Language Access Poster



NEED AN INTERPRETER? CHA CAN ASSIST YOU!

需要口語翻譯?
CHA能够協助您!

एक दुभाषयि की आवश्यकता है?
सीएचए आपकी सहायता कर सकता है!

هل تحتاج إلى خدمات الترجمة الفورية؟ تستطيع هيئة إسكان شيكاغو (CHA) مساعدتك!

POTRZEBUJESZ
TŁUMACZA
USTNEGO?
CHA MOŻE
POMÓC!



¿NECESITA
UN INTÉRPRETE?
¡CHA LE PUEDE
AYUDAR!

TREBATE
PREVODIOCA?
CHA VAM MOŽE
POMOĆI!

CHA

BẠN CẦN PHIÊN DỊCH
VIÊN?
CHA SẼ GIÚP
ĐỠ BẠN!

CHICAGO HOUSING
AUTHORITY™

통역이 필요하신가요?
CHA에서 도와드리겠습니다!



НУЖЕН ПЕРЕВОДЧИК?
CHA МОЖЕТ
ПОМОЧЬ ВАМ!

AVEȚI NEVOIE DE
INTERPREȚ?
CHA VĂ POATE
AJUTA!



CHALA@THECHA.ORG (312) 742-8500



EXHIBIT E

Self-reported Primary Language Data

Supporting Language Data(Self-Reported) Source: Yardi 2017 4th Quarter Reports.

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	Ada S. Dennison-McKinley Apts	120	English	120	
Senior	Albany Terrace Apts	301	Chinese (Mandarin)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Albany Terrace Apts	301	English	240	
Senior	Albany Terrace Apts	301	Spanish	59	Translate vital documents
Senior	Albany Terrace Apts	301	(blank)	1	
Senior	Alfreda Barnett Duster Apts	123	English	111	
Senior	Alfreda Barnett Duster Apts	123	Spanish	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Alfreda Barnett Duster Apts	123	(blank)	9	
Family	Altgeld-Murray Homes	1,469	English	1,286	
Family	Altgeld-Murray Homes	1,469	French	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Family	Altgeld-Murray Homes	1,469	Polish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Family	Altgeld-Murray Homes	1,469	Spanish	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Family	Altgeld-Murray Homes	1,469	(blank)	179	
Senior	Apartamentos Las Americas	209	Chinese (Cantonese)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Apartamentos Las Americas	209	Chinese (Mandarin)	4	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Apartamentos Las Americas	209	English	100	
Senior	Apartamentos Las Americas	209	Polish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Apartamentos Las Americas	209	Spanish	102	Translate vital documents
Senior	Apartamentos Las Americas	209	(blank)	1	

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	Armour Square Apts & Annex	89	Chinese (Cantonese)	43	Translated written notices of right to receive free oral interpretation of documents
Senior	Armour Square Apts & Annex	89	Chinese (Mandarin)	29	Translated written notices of right to receive free oral interpretation of documents
Senior	Armour Square Apts & Annex	89	English	15	
Senior	Armour Square Apts & Annex	89	Spanish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Armour Square Apts & Annex	89	(blank)	1	
Senior	Armour Square Apts & Annex	97	Chinese (Cantonese)	36	Translated written notices of right to receive free oral interpretation of documents
Senior	Armour Square Apts & Annex	97	Chinese (Mandarin)	40	Translated written notices of right to receive free oral interpretation of documents
Senior	Armour Square Apts & Annex	97	English	20	
Senior	Armour Square Apts & Annex	97	Spanish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Armour Square Apts & Annex	99	Chinese (Cantonese)	54	Translate vital documents
Senior	Armour Square Apts & Annex	99	Chinese (Mandarin)	25	Translated written notices of right to receive free oral interpretation of documents
Senior	Armour Square Apts & Annex	99	English	20	
Senior	Armour Square Apts & Annex	91	Chinese (Cantonese)	46	Translated written notices of right to receive free oral interpretation of documents
Senior	Armour Square Apts & Annex	91	Chinese (Mandarin)	23	Translated written notices of right to receive free oral interpretation of documents
Senior	Armour Square Apts & Annex	91	English	20	
Senior	Armour Square Apts & Annex	91	(blank)	2	
Senior	Bridgeport Elderly	12	Chinese (Mandarin)	1	Translated written notices of right to receive free oral interpretation of documents
Senior	Bridgeport Elderly	12	English	9	
Senior	Bridgeport Elderly	12	Spanish	2	Translated written notices of right to receive free oral interpretation of documents
Family	Bridgeport Homes	103	English	98	

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Family	Bridgeport Homes	103	Spanish	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Family	Bridgeport Homes	103	(blank)	2	
Senior	Britton Budd Apts	169	Bosnian	4	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Britton Budd Apts	169	Bulgarian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Britton Budd Apts	169	Chinese (Cantonese)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Britton Budd Apts	169	Chinese (Mandarin)	7	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Britton Budd Apts	169	English	122	
Senior	Britton Budd Apts	169	Other	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Britton Budd Apts	169	Polish	13	Translated written notices of right to receive free oral interpretation of documents
Senior	Britton Budd Apts	169	Romanian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Britton Budd Apts	169	Russian	5	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Britton Budd Apts	169	Spanish	11	Translated written notices of right to receive free oral interpretation of documents
Senior	Britton Budd Apts	169	Ukrainian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Britton Budd Apts	169	(blank)	2	
Family	Brooks Homes	319	English	316	
Family	Brooks Homes	319	Other	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Family	Brooks Homes	319	(blank)	2	
Family	Cabrini Rowhouses	138	English	133	

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Family	Cabrini Rowhouses	138	Spanish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Family	Cabrini Rowhouses	138	(blank)	4	
Senior	Caroline Hedger Apts-RAD	303	Arabic	6	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Caroline Hedger Apts-RAD	303	Bosnian	6	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Caroline Hedger Apts-RAD	303	Bulgarian	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Caroline Hedger Apts-RAD	303	Burmese	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Caroline Hedger Apts-RAD	303	Chinese (Mandarin)	5	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Caroline Hedger Apts-RAD	303	English	101	
Senior	Caroline Hedger Apts-RAD	303	Gujarati	6	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Caroline Hedger Apts-RAD	303	Korean	7	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Caroline Hedger Apts-RAD	303	Lithuanian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Caroline Hedger Apts-RAD	303	Other	24	Translated written notices of right to receive free oral interpretation of documents
Senior	Caroline Hedger Apts-RAD	303	Polish	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Caroline Hedger Apts-RAD	303	Romanian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	Caroline Hedger Apts-RAD	303	Russian	28	Translated written notices of right to receive free oral interpretation of documents
Senior	Caroline Hedger Apts-RAD	303	Spanish	8	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Caroline Hedger Apts-RAD	303	Tagalog	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Caroline Hedger Apts-RAD	303	Thai	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Caroline Hedger Apts-RAD	303	Urdu/Hindi	83	Translate vital documents
Senior	Caroline Hedger Apts-RAD	303	Vietnamese	10	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Caroline Hedger Apts-RAD	303	Yoruba	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Caroline Hedger Apts-RAD	303	(blank)	4	
Mixed Income	Casa Queretaro	15	English	11	
Mixed Income	Casa Queretaro	15	(blank)	4	
Senior	Castleman Apts	193	Bosnian	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Castleman Apts	193	Bulgarian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Castleman Apts	193	Cambodian (mon-khm)	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Castleman Apts	193	Chinese (Cantonese)	5	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Castleman Apts	193	Chinese (Mandarin)	22	Translated written notices of right to receive free oral interpretation of documents
Senior	Castleman Apts	193	English	83	

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	Castleman Apts	193	Greek	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Castleman Apts	193	Korean	26	Translated written notices of right to receive free oral interpretation of documents
Senior	Castleman Apts	193	Other	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Castleman Apts	193	Polish	6	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Castleman Apts	193	Spanish	14	Translated written notices of right to receive free oral interpretation of documents
Senior	Castleman Apts	193	Tagalog	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Castleman Apts	193	Thai	4	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Castleman Apts	193	Vietnamese	19	Translated written notices of right to receive free oral interpretation of documents
Senior	Castleman Apts	193	(blank)	1	
Mixed Income	City Gardens	25	English	18	
Mixed Income	City Gardens	25	(blank)	7	
Mixed Income	Clybourn 1200	26	English	24	
Mixed Income	Clybourn 1200	26	(blank)	2	
Family	Crowder Place	0	(blank)	0	
Senior	Daniel Hudson Burnham Apts-RAD	173	Albanian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Daniel Hudson Burnham Apts-RAD	173	Arabic	6	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Daniel Hudson Burnham Apts-RAD	173	Bosnian	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Daniel Hudson Burnham Apts-RAD	173	Chinese (Cantonese)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	Daniel Hudson Burnham Apts-RAD	173	English	64	
Senior	Daniel Hudson Burnham Apts-RAD	173	Gujarati	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Daniel Hudson Burnham Apts-RAD	173	Korean	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Daniel Hudson Burnham Apts-RAD	173	Other	35	Translated written notices of right to receive free oral interpretation of documents
Senior	Daniel Hudson Burnham Apts-RAD	173	Polish	6	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Daniel Hudson Burnham Apts-RAD	173	Romanian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Daniel Hudson Burnham Apts-RAD	173	Russian	35	Translated written notices of right to receive free oral interpretation of documents
Senior	Daniel Hudson Burnham Apts-RAD	173	Spanish	5	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Daniel Hudson Burnham Apts-RAD	173	Ukrainian	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Daniel Hudson Burnham Apts-RAD	173	Urdu/Hindi	6	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Daniel Hudson Burnham Apts-RAD	173	Yoruba	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Daniel Hudson Burnham Apts-RAD	173	(blank)	1	
Family	Dearborn Homes	51	English	51	
Family	Dearborn Homes	595	English	582	
Family	Dearborn Homes	595	Russian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Family	Dearborn Homes	595	Spanish	4	No written translation is required by HUD <i>CHA will translate documents by request</i>

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Family	Dearborn Homes	595	(blank)	8	
Family	Devon Place	7	Spanish	7	Translated written notices of right to receive free oral interpretation of documents
Mixed Income	Domain Lofts	14	English	13	
Mixed Income	Domain Lofts	14	(blank)	1	
Senior	Edith Spurlock Sampson Apts	179	Arabic	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Edith Spurlock Sampson Apts	179	Bosnian	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Edith Spurlock Sampson Apts	179	Chinese (Mandarin)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Edith Spurlock Sampson Apts	179	English	121	
Senior	Edith Spurlock Sampson Apts	179	Greek	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Edith Spurlock Sampson Apts	179	Korean	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Edith Spurlock Sampson Apts	179	Other	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Edith Spurlock Sampson Apts	179	Polish	12	Translated written notices of right to receive free oral interpretation of documents
Senior	Edith Spurlock Sampson Apts	179	Russian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Edith Spurlock Sampson Apts	179	Spanish	33	Translated written notices of right to receive free oral interpretation of documents
Senior	Edith Spurlock Sampson Apts	179	Tagalog	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Edith Spurlock Sampson Apts	179	Thai	1	No written translation is required by HUD <i>CHA will translate documents by request</i>

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	Edith Spurlock Sampson Apts	198	Chinese (Mandarin)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Edith Spurlock Sampson Apts	198	English	130	
Senior	Edith Spurlock Sampson Apts	198	Greek	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Edith Spurlock Sampson Apts	198	Korean	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Edith Spurlock Sampson Apts	198	Other	5	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Edith Spurlock Sampson Apts	198	Polish	6	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Edith Spurlock Sampson Apts	198	Russian	6	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Edith Spurlock Sampson Apts	198	Spanish	45	Translated written notices of right to receive free oral interpretation of documents
Senior	Edith Spurlock Sampson Apts	198	(blank)	1	
Senior	Elizabeth Davis Apts	141	English	120	
Senior	Elizabeth Davis Apts	141	Polish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Elizabeth Davis Apts	141	Spanish	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Elizabeth Davis Apts	141	(blank)	17	
Senior	Elizabeth Wood Apts	81	English	66	
Senior	Elizabeth Wood Apts	81	Fanti	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Elizabeth Wood Apts	81	Polish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	Elizabeth Wood Apts	81	Russian	6	Translated written notices of right to receive free oral interpretation of documents
Senior	Elizabeth Wood Apts	81	Spanish	5	Translated written notices of right to receive free oral interpretation of documents
Senior	Elizabeth Wood Apts	81	(blank)	2	
Senior	Ella Flagg Young Apts	227	Bosnian	4	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Ella Flagg Young Apts	227	Chinese (Cantonese)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Ella Flagg Young Apts	227	Chinese (Mandarin)	10	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Ella Flagg Young Apts	227	English	127	
Senior	Ella Flagg Young Apts	227	Japanese	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Ella Flagg Young Apts	227	Korean	39	Translated written notices of right to receive free oral interpretation of documents
Senior	Ella Flagg Young Apts	227	Other	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Ella Flagg Young Apts	227	Polish	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Ella Flagg Young Apts	227	Russian	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Ella Flagg Young Apts	227	Serbo-Croatian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Ella Flagg Young Apts	227	Spanish	15	Translated written notices of right to receive free oral interpretation of documents
Senior	Ella Flagg Young Apts	227	Tagalog	5	No written translation is required by HUD <i>CHA will translate documents by request</i>

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	Ella Flagg Young Apts	227	Thai	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Ella Flagg Young Apts	227	Urdu/Hindi	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Ella Flagg Young Apts	227	Vietnamese	13	Translated written notices of right to receive free oral interpretation of documents
Senior	Fannie Emanuel Apts-RAD	41	English	37	
Senior	Fannie Emanuel Apts-RAD	41	Spanish	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Fannie Emanuel Apts-RAD	41	(blank)	2	
Senior	Fisher Apts - RAD	158	Albanian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Fisher Apts - RAD	158	Bosnian	7	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Fisher Apts - RAD	158	Bulgarian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Fisher Apts - RAD	158	Chinese (Cantonese)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Fisher Apts - RAD	158	Chinese (Mandarin)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Fisher Apts - RAD	158	English	83	
Senior	Fisher Apts - RAD	158	Gujarati	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Fisher Apts - RAD	158	Korean	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Fisher Apts - RAD	158	Other	1	No written translation is required by HUD <i>CHA will translate documents by request</i>

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	Fisher Apts - RAD	158	Polish	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Fisher Apts - RAD	158	Russian	25	Translated written notices of right to receive free oral interpretation of documents
Senior	Fisher Apts - RAD	158	Spanish	9	Translated written notices of right to receive free oral interpretation of documents
Senior	Fisher Apts - RAD	158	Tagalog	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Fisher Apts - RAD	158	Urdu/Hindi	7	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Fisher Apts - RAD	158	Vietnamese	14	Translated written notices of right to receive free oral interpretation of documents
Senior	Fisher Apts - RAD	158	(blank)	1	
Senior	Flannery Apts	123	Chinese (Cantonese)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Flannery Apts	123	English	87	
Senior	Flannery Apts	123	French	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Flannery Apts	123	Polish	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Flannery Apts	123	Russian	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Flannery Apts	123	Spanish	18	Translated written notices of right to receive free oral interpretation of documents
Senior	Flannery Apts	123	(blank)	11	
Senior	Flannery Apts	124	Chinese (Mandarin)	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Flannery Apts	124	Creole (French)	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Flannery Apts	124	English	92	

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	Flannery Apts	124	Polish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Flannery Apts	124	Russian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Flannery Apts	124	Spanish	11	Translated written notices of right to receive free oral interpretation of documents
Senior	Flannery Apts	124	(blank)	14	
Mixed Income	Fountain View	14	English	11	
Mixed Income	Fountain View	14	(blank)	3	
Mixed Income	Gwendolyn Place	30	English	25	
Mixed Income	Gwendolyn Place	30	(blank)	5	
Senior	Harry Schneider Apts - RAD	168	Arabic	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Harry Schneider Apts - RAD	168	Bosnian	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Harry Schneider Apts - RAD	168	Cambodian (mon-khm)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Harry Schneider Apts - RAD	168	Chinese (Cantonese)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Harry Schneider Apts - RAD	168	Chinese (Mandarin)	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Harry Schneider Apts - RAD	168	English	72	
Senior	Harry Schneider Apts - RAD	168	Greek	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Harry Schneider Apts - RAD	168	Korean	17	Translated written notices of right to receive free oral interpretation of documents
Senior	Harry Schneider Apts - RAD	168	Other	6	No written translation is required by HUD <i>CHA will translate documents by request</i>

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	Harry Schneider Apts - RAD	168	Polish	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Harry Schneider Apts - RAD	168	Romanian	4	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Harry Schneider Apts - RAD	168	Russian	8	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Harry Schneider Apts - RAD	168	Serbo-Croatian	6	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Harry Schneider Apts - RAD	168	Spanish	25	Translated written notices of right to receive free oral interpretation of documents
Senior	Harry Schneider Apts - RAD	168	Tagalog	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Harry Schneider Apts - RAD	168	Ukrainian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Harry Schneider Apts - RAD	168	Urdu/Hindi	5	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Harry Schneider Apts - RAD	168	Yoruba	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Harry Schneider Apts - RAD	168	(blank)	6	
Senior	Hattie Callner Apts	141	Albanian	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Hattie Callner Apts	141	Arabic	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Hattie Callner Apts	141	Chinese (Cantonese)	2	No written translation is required by HUD <i>CHA will translate documents by request</i>

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	Hattie Callner Apts	141	Chinese (Mandarin)	4	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Hattie Callner Apts	141	English	83	
Senior	Hattie Callner Apts	141	Italian	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Hattie Callner Apts	141	Korean	10	Translated written notices of right to receive free oral interpretation of documents
Senior	Hattie Callner Apts	141	Other	4	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Hattie Callner Apts	141	Polish	8	Translated written notices of right to receive free oral interpretation of documents
Senior	Hattie Callner Apts	141	Romanian	8	Translated written notices of right to receive free oral interpretation of documents
Senior	Hattie Callner Apts	141	Russian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Hattie Callner Apts	141	Spanish	13	Translated written notices of right to receive free oral interpretation of documents
Senior	Hattie Callner Apts	141	Vietnamese	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Hilliard Towers Apartments	54	English	50	
Senior	Hilliard Towers Apartments	54	(blank)	4	
Senior	Hilliard Towers Apartments	93	Chinese (Cantonese)	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Hilliard Towers Apartments	93	Chinese (Mandarin)	14	Translated written notices of right to receive free oral interpretation of documents
Senior	Hilliard Towers Apartments	93	English	7	
Senior	Hilliard Towers Apartments	93	(blank)	70	
Senior	Hilliard Towers Apartments	54	English	41	
Senior	Hilliard Towers Apartments	54	(blank)	13	

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	Hilliard Towers Apartments	93	Chinese (Mandarin)	28	Translated written notices of right to receive free oral interpretation of documents
Senior	Hilliard Towers Apartments	93	English	45	
Senior	Hilliard Towers Apartments	93	(blank)	20	
Family	Horner-Westhaven	51	English	49	
Family	Horner-Westhaven	51	(blank)	2	
Family	Horner-Westhaven	227	English	225	
Family	Horner-Westhaven	227	(blank)	2	
Senior	Ida Platt Senior Apts	25	English	24	
Senior	Ida Platt Senior Apts	25	Spanish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Irene McCoy Gaines Apts	131	English	131	
Mixed Income	Jazz On the Boulevard	30	English	26	
Mixed Income	Jazz On the Boulevard	30	(blank)	4	
Senior	Judge Green Apts	150	English	133	
Senior	Judge Green Apts	150	(blank)	17	
Senior	Judge Slater Apts & Annex-RAD	393	Arabic	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Judge Slater Apts & Annex-RAD	393	English	388	
Senior	Judge Slater Apts & Annex-RAD	393	Hebrew	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Judge Slater Apts & Annex-RAD	393	Spanish	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Judge Slater Apts & Annex-RAD	393	(blank)	1	
Senior	Kenneth Campbell Apts	162	English	158	
Senior	Kenneth Campbell Apts	162	French	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Kenneth Campbell Apts	162	Spanish	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Kenneth Campbell Apts	162	(blank)	1	

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Mixed Income	Keystone Place	38	English	27	
Mixed Income	Keystone Place	38	(blank)	11	
Family	Lake Parc Place	130	English	127	
Family	Lake Parc Place	130	(blank)	3	
Family	Lake Parc Place	129	Creole	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Family	Lake Parc Place	129	English	121	
Family	Lake Parc Place	129	(blank)	7	
Mixed Income	Lake Park Crescent	85	English	57	
Mixed Income	Lake Park Crescent	85	(blank)	28	
Mixed Income	Langston	27	English	22	
Mixed Income	Langston	27	(blank)	5	
Mixed Income	Lathrop Homes	140	English	100	
Mixed Income	Lathrop Homes	140	Spanish	39	Translated written notices of right to receive free oral interpretation of documents
Mixed Income	Lathrop Homes	140	(blank)	1	
Family	Lawndale Gardens	116	English	112	
Family	Lawndale Gardens	116	Other	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Family	Lawndale Gardens	116	Spanish	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Mixed Income	Legends South	238	English	172	
Mixed Income	Legends South	238	(blank)	66	
Senior	Lidia Pucinska Apts	199	Bulgarian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Lidia Pucinska Apts	199	English	88	
Senior	Lidia Pucinska Apts	199	Polish	36	Translated written notices of right to receive free oral interpretation of documents
Senior	Lidia Pucinska Apts	199	Romanian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Lidia Pucinska Apts	199	Russian	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Lidia Pucinska Apts	199	Spanish	69	Translate vital documents
Senior	Lidia Pucinska Apts	199	Vietnamese	1	No written translation is required by HUD <i>CHA will translate documents by request</i>

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	Lidia Pucinska Apts	170	Chinese (Mandarin)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Lidia Pucinska Apts	170	English	76	
Senior	Lidia Pucinska Apts	170	German	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Lidia Pucinska Apts	170	Polish	35	Translated written notices of right to receive free oral interpretation of documents
Senior	Lidia Pucinska Apts	170	Russian	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Lidia Pucinska Apts	170	Spanish	52	Translate vital documents
Senior	Lidia Pucinska Apts	170	Ukrainian	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Lincoln Perry Apts and Annex-RAD	366	Chinese (Mandarin)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Lincoln Perry Apts and Annex-RAD	366	English	359	
Senior	Lincoln Perry Apts and Annex-RAD	366	Spanish	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Lincoln Perry Apts and Annex-RAD	366	(blank)	4	
Senior	Long Life Apts	113	Chinese (Cantonese)	100	Translate vital documents
Senior	Long Life Apts	113	Chinese (Mandarin)	6	Translated written notices of right to receive free oral interpretation of documents
Senior	Long Life Apts	113	English	7	
Senior	Lorraine Hansberry Apts - RAD	166	English	163	
Senior	Lorraine Hansberry Apts - RAD	166	Polish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Lorraine Hansberry Apts - RAD	166	(blank)	2	
Family	Lowden Homes	120	English	117	
Family	Lowden Homes	120	(blank)	3	
Senior	Mahalia Jackson Apts	132	English	128	

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	Mahalia Jackson Apts	132	French	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Mahalia Jackson Apts	132	Spanish	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Mahalia Jackson Apts	135	English	134	
Senior	Mahalia Jackson Apts	135	Spanish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Major Lawrence Apts - RAD	174	English	164	
Senior	Major Lawrence Apts - RAD	174	Other	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Major Lawrence Apts - RAD	174	(blank)	8	
Senior	Margaret Day Blake Apts	95	Creole (Portuguese)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Margaret Day Blake Apts	95	English	75	
Senior	Margaret Day Blake Apts	95	French	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Margaret Day Blake Apts	95	Italian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Margaret Day Blake Apts	95	Polish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Margaret Day Blake Apts	95	Russian	4	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Margaret Day Blake Apts	95	Serbo-Croatian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Margaret Day Blake Apts	95	Spanish	11	Translated written notices of right to receive free oral interpretation of documents

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	Maria Diaz Martinez Apts	129	Chinese (Mandarin)	6	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Maria Diaz Martinez Apts	129	English	79	
Senior	Maria Diaz Martinez Apts	129	Polish	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Maria Diaz Martinez Apts	129	Russian	11	Translated written notices of right to receive free oral interpretation of documents
Senior	Maria Diaz Martinez Apts	129	Spanish	30	Translated written notices of right to receive free oral interpretation of documents
Senior	Maria Diaz Martinez Apts	129	(blank)	1	
Senior	Mary Hartwell Catherwood Apts	93	Chinese (Mandarin)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Mary Hartwell Catherwood Apts	93	English	48	
Senior	Mary Hartwell Catherwood Apts	93	Korean	7	Translated written notices of right to receive free oral interpretation of documents
Senior	Mary Hartwell Catherwood Apts	93	Polish	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Mary Hartwell Catherwood Apts	93	Romanian	9	Translated written notices of right to receive free oral interpretation of documents
Senior	Mary Hartwell Catherwood Apts	93	Serbo-Croatian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Mary Hartwell Catherwood Apts	93	Spanish	14	Translated written notices of right to receive free oral interpretation of documents
Senior	Mary Hartwell Catherwood Apts	93	Tagalog	9	Translated written notices of right to receive free oral interpretation of documents
Senior	Mary Hartwell Catherwood Apts	93	Vietnamese	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Mary Hartwell Catherwood Apts	93	(blank)	1	

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	Mary Hartwell Catherwood Apts	162	Arabic	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Mary Hartwell Catherwood Apts	162	Bosnian	4	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Mary Hartwell Catherwood Apts	162	Bulgarian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Mary Hartwell Catherwood Apts	162	English	79	
Senior	Mary Hartwell Catherwood Apts	162	Korean	22	Translated written notices of right to receive free oral interpretation of documents
Senior	Mary Hartwell Catherwood Apts	162	Polish	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Mary Hartwell Catherwood Apts	162	Romanian	6	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Mary Hartwell Catherwood Apts	162	Russian	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Mary Hartwell Catherwood Apts	162	Serbo-Croatian	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Mary Hartwell Catherwood Apts	162	Spanish	29	Translated written notices of right to receive free oral interpretation of documents
Senior	Mary Hartwell Catherwood Apts	162	Tagalog	11	Translated written notices of right to receive free oral interpretation of documents
Senior	Mary Hartwell Catherwood Apts	162	Urdu/Hindi	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Mary Hartwell Catherwood Apts	94	Arabic	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Mary Hartwell Catherwood Apts	94	Bosnian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	Mary Hartwell Catherwood Apts	94	Chinese (Cantonese)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Mary Hartwell Catherwood Apts	94	Chinese (Mandarin)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Mary Hartwell Catherwood Apts	94	English	48	
Senior	Mary Hartwell Catherwood Apts	94	Korean	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Mary Hartwell Catherwood Apts	94	Lithuanian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Mary Hartwell Catherwood Apts	94	Polish	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Mary Hartwell Catherwood Apts	94	Romanian	10	Translated written notices of right to receive free oral interpretation of documents
Senior	Mary Hartwell Catherwood Apts	94	Serbo-Croatian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Mary Hartwell Catherwood Apts	94	Spanish	14	Translated written notices of right to receive free oral interpretation of documents
Senior	Mary Hartwell Catherwood Apts	94	Tagalog	9	Translated written notices of right to receive free oral interpretation of documents
Senior	Mary Hartwell Catherwood Apts	94	Thai	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Mary Jane Richardson-Jones Apts	167	English	152	
Senior	Mary Jane Richardson-Jones Apts	167	Spanish	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Mary Jane Richardson-Jones Apts	167	(blank)	12	
Senior	Maudelle Brown Bousfield Apts	88	English	85	

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	Maudelle Brown Bousfield Apts	88	(blank)	3	
Senior	Minnie Riperton Apts - RAD	269	English	233	
Senior	Minnie Riperton Apts - RAD	269	Romanian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Minnie Riperton Apts - RAD	269	Spanish	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Minnie Riperton Apts - RAD	269	Vietnamese	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Minnie Riperton Apts - RAD	269	(blank)	32	
Mixed Income	Mohawk North	15	English	15	
Family	Mulvey Place	5	Chinese (Mandarin)	1	Translated written notices of right to receive free oral interpretation of documents
Family	Mulvey Place	5	English	4	
Mixed Income	North Town Village I & II	77	English	68	
Mixed Income	North Town Village I & II	77	(blank)	9	
Mixed Income	Oakwood Shores	273	English	210	
Mixed Income	Oakwood Shores	273	(blank)	63	
Mixed Income	Old Town Square	16	English	16	
Mixed Income	Old Town Village East I & II	27	English	27	
Mixed Income	Old Town Village West	36	English	36	
Mixed Income	One South Leavitt	2	English	1	
Mixed Income	One South Leavitt	2	(blank)	1	
Mixed Income	Orchard Park	69	English	66	
Mixed Income	Orchard Park	69	(blank)	3	
Mixed Income	Park Boulevard and The Pershing	157	English	113	
Mixed Income	Park Boulevard and The Pershing	157	(blank)	44	
Mixed Income	Park Douglas	55	English	51	
Mixed Income	Park Douglas	55	(blank)	4	
Mixed Income	Parkside of Old Town	181	English	131	
Mixed Income	Parkside of Old Town	181	(blank)	50	
Senior	Patrick Sullivan Apts	461	Chinese (Mandarin)	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Patrick Sullivan Apts	461	English	426	

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	Patrick Sullivan Apts	461	Romanian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Patrick Sullivan Apts	461	Spanish	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Patrick Sullivan Apts	461	(blank)	30	
Scattered Site	PII Northern Region	21	English	21	
Scattered Site	PII Southern Region	14	English	14	
Mixed Income	Quincy	25	English	19	
Mixed Income	Quincy	25	(blank)	6	
Scattered Site	REAP	28	English	27	
Scattered Site	REAP	28	(blank)	1	
Mixed Income	Renaissance North	240	English	12	
Mixed Income	Renaissance North	240	(blank)	3	
Mixed Income	Roosevelt Square	15	English	182	
Mixed Income	Roosevelt Square	15	Spanish	1	Translated written notices of right to receive free oral interpretation of documents
Mixed Income	Roosevelt Square	15	(blank)	57	
Senior	Rosenwald Courts Apartments	60	English	52	
Senior	Rosenwald Courts Apartments	60	Spanish	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Rosenwald Courts Apartments	60	(blank)	6	
Mixed Income	Shops and Lofts at 47th	28	English	26	
Mixed Income	Shops and Lofts at 47th	28	Spanish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Mixed Income	Shops and Lofts at 47th	28	(blank)	1	
Scattered Site	SS North Central	995	English	686	
Scattered Site	SS North Central	995	Fanti	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Scattered Site	SS North Central	995	Other	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Scattered Site	SS North Central	995	Spanish	260	Translate vital documents

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Scattered Site	SS North Central	995	Urdu/Hindi	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Scattered Site	SS North Central	995	Vietnamese	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Scattered Site	SS North Central	995	(blank)	45	
Scattered Site	SS North East	530	Arabic	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Scattered Site	SS North East	530	Bosnian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Scattered Site	SS North East	530	Chinese (Mandarin)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Scattered Site	SS North East	530	English	447	
Scattered Site	SS North East	530	Fanti	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Scattered Site	SS North East	530	French	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Scattered Site	SS North East	530	Korean	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Scattered Site	SS North East	530	Nepalese	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Scattered Site	SS North East	530	Other	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Scattered Site	SS North East	530	Romanian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Scattered Site	SS North East	530	Russian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Scattered Site	SS North East	530	Spanish	59	Translate vital documents

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Scattered Site	SS North East	530	Tagalog	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Scattered Site	SS North East	530	Vietnamese	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Scattered Site	SS North East	530	(blank)	10	
Scattered Site	SS South East	456	English	418	
Scattered Site	SS South East	456	Spanish	7	No written translation is required by HUD <i>CHA will translate documents by request</i>
Scattered Site	SS South East	456	(blank)	31	
Scattered Site	SS South West	179	English	164	
Scattered Site	SS South West	179	Polish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Scattered Site	SS South West	179	Spanish	11	Translated written notices of right to receive free oral interpretation of documents
Scattered Site	SS South West	179	(blank)	3	
Scattered Site	SS West	169	English	156	
Scattered Site	SS West	169	Spanish	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Scattered Site	SS West	169	(blank)	7	
Mixed Income	St. Edmunds Meadows	14	English	10	
Mixed Income	St. Edmunds Meadows	14	(blank)	4	
Mixed Income	St. Edmund's Oasis	9	English	5	
Mixed Income	St. Edmund's Oasis	9	(blank)	4	
Mixed Income	Sterling Park Apts	62	Chinese (Mandarin)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Mixed Income	Sterling Park Apts	62	English	42	
Mixed Income	Sterling Park Apts	62	Spanish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Mixed Income	Sterling Park Apts	62	(blank)	18	
Mixed Income	Sullivan Station	46	English	45	
Mixed Income	Sullivan Station	46	(blank)	1	
Mixed Income	The Dorchester	12	English	12	

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	The Kenmore	99	Bosnian	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	The Kenmore	99	Chinese (Mandarin)	7	Translated written notices of right to receive free oral interpretation of documents
Senior	The Kenmore	99	English	43	
Senior	The Kenmore	99	Korean	7	Translated written notices of right to receive free oral interpretation of documents
Senior	The Kenmore	99	Polish	10	Translated written notices of right to receive free oral interpretation of documents
Senior	The Kenmore	99	Russian	4	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	The Kenmore	99	Spanish	6	Translated written notices of right to receive free oral interpretation of documents
Senior	The Kenmore	99	Urdu/Hindi	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	The Kenmore	99	Vietnamese	17	Translated written notices of right to receive free oral interpretation of documents
Senior	The Kenmore	99	(blank)	2	
Senior	The Pomeroy	103	Arabic	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	The Pomeroy	103	Chinese (Cantonese)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	The Pomeroy	103	Chinese (Mandarin)	7	Translated written notices of right to receive free oral interpretation of documents
Senior	The Pomeroy	103	English	58	
Senior	The Pomeroy	103	Korean	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	The Pomeroy	103	Polish	8	Translated written notices of right to receive free oral interpretation of documents
Senior	The Pomeroy	103	Russian	9	Translated written notices of right to receive free oral interpretation of documents

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	The Pomeroy	103	Serbo-Croatian	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	The Pomeroy	103	Spanish	8	Translated written notices of right to receive free oral interpretation of documents
Senior	The Pomeroy	103	Ukrainian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	The Pomeroy	103	Vietnamese	5	No written translation is required by HUD <i>CHA will translate documents by request</i>
Family	Trumbull Park Homes	103	English	389	
Family	Trumbull Park Homes	103	Spanish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Family	Trumbull Park Homes	103	(blank)	22	
Family	Villages of Westhaven - RAD	103	English	84	
Senior	Vivian Carter Apts	215	English	413	
Senior	Vivian Carter Apts	215	Spanish	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Vivian Carter Apts	215	(blank)	22	
Senior	Vivian Gordan Harsh Apts	119	English	204	
Senior	Vivian Gordan Harsh Apts	119	Spanish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Vivian Gordan Harsh Apts	119	(blank)	10	
Senior	Washington Park Elderly	22	English	22	
Family	Washington Park Low Rises	208	English	206	
Family	Washington Park Low Rises	208	(blank)	2	
Family	Wentworth Gardens	316	English	289	
Family	Wentworth Gardens	316	(blank)	27	
Mixed Income	West End	128	English	126	
Mixed Income	West End	128	Spanish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Mixed Income	West End	128	(blank)	1	
Mixed Income	Westhaven Park	226	English	172	
Mixed Income	Westhaven Park	226	Spanish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Mixed Income	Westhaven Park	226	(blank)	53	
Senior	Wicker Park Apts & Annex	104	Bulgarian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Wicker Park Apts & Annex	104	English	30	
Senior	Wicker Park Apts & Annex	104	Polish	18	Translated written notices of right to receive free oral interpretation of documents
Senior	Wicker Park Apts & Annex	104	Russian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Wicker Park Apts & Annex	104	Spanish	49	Translated written notices of right to receive free oral interpretation of documents
Senior	Wicker Park Apts & Annex	104	Ukrainian	4	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Wicker Park Apts & Annex	104	(blank)	1	
Senior	Wicker Park Apts & Annex	112	Bulgarian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Wicker Park Apts & Annex	112	English	46	
Senior	Wicker Park Apts & Annex	112	Greek	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Wicker Park Apts & Annex	112	Polish	17	Translated written notices of right to receive free oral interpretation of documents
Senior	Wicker Park Apts & Annex	112	Russian	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Wicker Park Apts & Annex	112	Spanish	40	Translated written notices of right to receive free oral interpretation of documents

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	Wicker Park Apts & Annex	112	Tagalog	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Wicker Park Apts & Annex	112	Ukrainian	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Wicker Park Apts & Annex	112	(blank)	1	
Senior	William Jones Apts	108	English	102	
Senior	William Jones Apts	108	Spanish	5	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	William Jones Apts	108	(blank)	1	
Senior	Zelda Ormes Apts	252	Arabic	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Zelda Ormes Apts	252	Chinese (Cantonese)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Zelda Ormes Apts	252	Chinese (Mandarin)	5	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Zelda Ormes Apts	252	English	233	
Senior	Zelda Ormes Apts	252	Hungarian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Zelda Ormes Apts	252	Polish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Zelda Ormes Apts	252	Romanian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Zelda Ormes Apts	252	Russian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Zelda Ormes Apts	252	Spanish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>

Portfolio	Property Name	Total Households on Property	Languages Spoken on Property	Total Households by Language Group	Translation Requirement
Senior	Zelda Ormes Apts	252	Tagalog	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Zelda Ormes Apts	252	Urdu/Hindi	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Senior	Zelda Ormes Apts	252	(blank)	5	

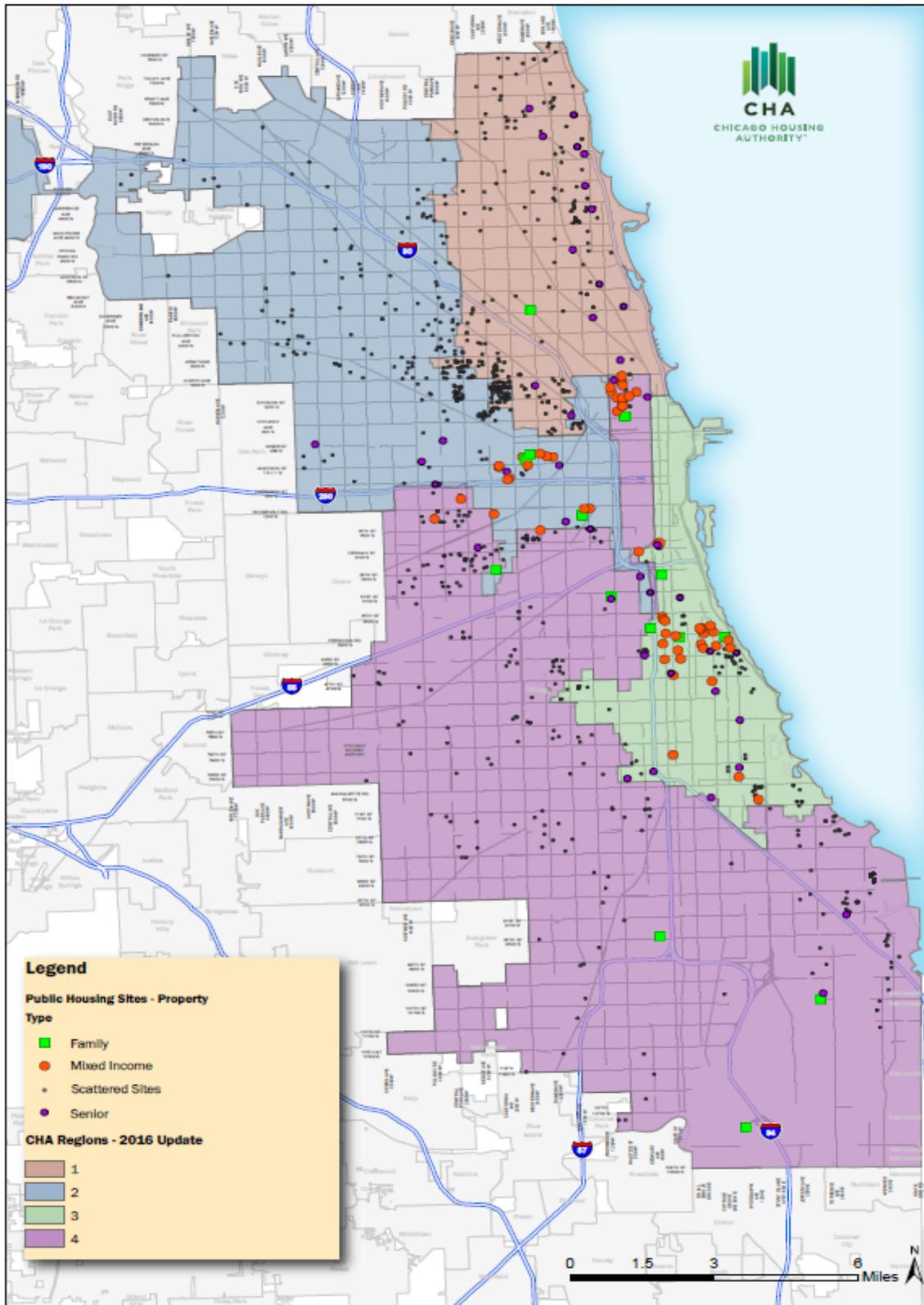
Program	Total Households by Program	Languages Spoken by Program	Total Households by Language Group	Translation Requirement
Homeownership Program	346	Creole (Portuguese)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Homeownership Program	346	Russian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Housing Choice Voucher Program	40914	Arabic	9	No written translation is required by HUD <i>CHA will translate documents by request</i>
Housing Choice Voucher Program	40914	Armenian	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Housing Choice Voucher Program	40914	Bosnian	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Housing Choice Voucher Program	40914	Burmese	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Housing Choice Voucher Program	40914	Chinese (Cantonese)	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Housing Choice Voucher Program	40914	Chinese (Mandarin)	9	No written translation is required by HUD <i>CHA will translate documents by request</i>
Housing Choice Voucher Program	40914	Creole (French)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Housing Choice Voucher Program	40914	Creole (Portuguese)	4	No written translation is required by HUD <i>CHA will translate documents by request</i>
Housing Choice Voucher Program	40914	Fanti	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
Housing Choice Voucher Program	40914	French	9	No written translation is required by HUD <i>CHA will translate documents by request</i>
Housing Choice Voucher Program	40914	German	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Housing Choice Voucher Program	40914	Hmong	1	No written translation is required by HUD <i>CHA will translate documents by request</i>

Program	Total Households by Program	Languages Spoken by Program	Total Households by Language Group	Translation Requirement
Housing Choice Voucher Program	40914	Italian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Housing Choice Voucher Program	40914	Korean	5	No written translation is required by HUD <i>CHA will translate documents by request</i>
Housing Choice Voucher Program	40914	Other	13	No written translation is required by HUD <i>CHA will translate documents by request</i>
Housing Choice Voucher Program	40914	Polish	14	No written translation is required by HUD <i>CHA will translate documents by request</i>
Housing Choice Voucher Program	40914	Romanian	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
Housing Choice Voucher Program	40914	Russian	126	No written translation is required by HUD <i>CHA will translate documents by request</i>
Housing Choice Voucher Program	40914	Somali	54	No written translation is required by HUD <i>CHA will translate documents by request</i>
Housing Choice Voucher Program	40914	Spanish	928	No written translation is required by HUD <i>CHA will translate documents by request</i>
Housing Choice Voucher Program	40914	Ukrainian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
Housing Choice Voucher Program	40914	Urdu/Hindi	8	No written translation is required by HUD <i>CHA will translate documents by request</i>
Housing Choice Voucher Program	40914	Vietnamese	4	No written translation is required by HUD <i>CHA will translate documents by request</i>
Housing Choice Voucher Program	40914	Yoruba	3	No written translation is required by HUD <i>CHA will translate documents by request</i>

CHA Region(s) - 2016	Building	Total Households by Region or Bldg.	Languages Spoken by Region or Bldg.	Total Households by Language Group	Translation Requirement
1	pbv083	78	Polish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
1	pbv083	78	Spanish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
1	pbv096	77	Bosnian	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
1	pbv096	77	Bulgarian	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
1	pbv096	77	Chinese (Mandarin)	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
1	pbv096	77	Lithuanian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
1	pbv096	77	Nepalese	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
1	pbv096	77	Polish	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
1	pbv096	77	Spanish	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
1	pbv096	77	Tagalog	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
1	pbv096	77	Tibetan	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
1	Multiple bldgs. w/ less than 50 HH	451	Bosnian	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
1	Multiple bldgs. w/ less than 50 HH	451	Chinese (Cantonese)	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
1	Multiple bldgs. w/ less than 50 HH	451	Chinese (Mandarin)	1	No written translation is required by HUD <i>CHA will translate documents by request</i>

CHA Region(s) - 2016	Building	Total Households by Region or Bldg.	Languages Spoken by Region or Bldg.	Total Households by Language Group	Translation Requirement
1	Multiple bldgs. w/ less than 50 HH	451	French	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
1	Multiple bldgs. w/ less than 50 HH	451	Gujarati	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
1	Multiple bldgs. w/ less than 50 HH	451	Korean	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
1	Multiple bldgs. w/ less than 50 HH	451	Other	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
1	Multiple bldgs. w/ less than 50 HH	451	Polish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
1	Multiple bldgs. w/ less than 50 HH	451	Romanian	17	No written translation is required by HUD <i>CHA will translate documents by request</i>
1	Multiple bldgs. w/ less than 50 HH	451	Russian	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
1	Multiple bldgs. w/ less than 50 HH	451	Spanish	11	No written translation is required by HUD <i>CHA will translate documents by request</i>
1	Multiple bldgs. w/ less than 50 HH	451	Tagalog	2	No written translation is required by HUD <i>CHA will translate documents by request</i>
2	Multiple bldgs. w/ less than 50 HH	289	Polish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
3	pbv044	52	Fanti	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
3	pbv111	62	Chinese (Mandarin)	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
3	pbv111	62	Tagalog	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
3	Multiple bldgs. w/ less than 50 HH	298	Chinese (Cantonese)	6	No written translation is required by HUD <i>CHA will translate documents by request</i>

CHA Region(s) - 2016	Building	Total Households by Region or Bldg.	Languages Spoken by Region or Bldg.	Total Households by Language Group	Translation Requirement
3	Multiple bldgs. w/ less than 50 HH	298	Chinese (Mandarin)	3	No written translation is required by HUD <i>CHA will translate documents by request</i>
3	Multiple bldgs. w/ less than 50 HH	298	Spanish	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
3	Multiple bldgs. w/ less than 50 HH	298	Thai	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
3	Multiple bldgs. w/ less than 50 HH	298	Yoruba	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
4	Multiple bldgs. w/ less than 50 HH	584	Chinese (Cantonese)	11	No written translation is required by HUD <i>CHA will translate documents by request</i>
4	Multiple bldgs. w/ less than 50 HH	584	Chinese (Mandarin)	13	No written translation is required by HUD <i>CHA will translate documents by request</i>
4	Multiple bldgs. w/ less than 50 HH	584	Fanti	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
4	Multiple bldgs. w/ less than 50 HH	584	Spanish	10	No written translation is required by HUD <i>CHA will translate documents by request</i>



Total Households on Waitlist	Household Languages Spoken	Total Households in Language Group	Translation Requirement
113,105	Albanian	7	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Amharic	16	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Arabic	134	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Armenian	36	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Bosnian	39	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Bulgarian	13	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Burmese	7	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Cambodian (mon-khmer)	11	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Chinese (Cantonese)	528	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Chinese (Mandarin)	412	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Creole (French)	8	No written translation is required by HUD <i>CHA will translate documents by request</i>

Total Households on Waitlist	Household Languages Spoken	Total Households in Language Group	Translation Requirement
113,105	Creole (Portuguese)	19	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	English	40,257	
113,105	Fanti	11	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	French	61	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	German	15	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Greek	15	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Gujarati	10	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Hebrew	5	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Hungarian	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Italian	8	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Korean	59	No written translation is required by HUD <i>CHA will translate documents by request</i>

Total Households on Waitlist	Household Languages Spoken	Total Households in Language Group	Translation Requirement
113,105	Lithuanian	6	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Navajo	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Other	125	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Polish	137	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Romanian	14	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Russian	142	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Serbo-Croatian	15	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Somali	4	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Spanish	1,618	Translated vital documents
113,105	Tagalog	42	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Thai	2	No written translation is required by HUD <i>CHA will translate documents by request</i>

Total Households on Waitlist	Household Languages Spoken	Total Households in Language Group	Translation Requirement
113,105	Tibetan	1	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Ukrainian	20	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Urdu/Hindi	133	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Vietnamese	63	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	Yoruba	8	No written translation is required by HUD <i>CHA will translate documents by request</i>
113,105	(blank)	69,102	

Size of Language Group	Recommended Provision of Written Language Assistance
1,000 or more in the eligible population in the market area or among current beneficiaries	Translated vital documents
More than 5% of the eligible population or beneficiaries and more than 50 in number	Translated vital documents
More than 5% of the eligible population or beneficiaries and 50 or less in number	Translated written notices of right to receive free oral interpretation of documents
5% or less of the eligible population or beneficiaries and less than 1,000 in number	No written translation is required