

YEAR OF RENEWAL

The “Year of Renewal” is a dedicated effort to rebuild trust, transparency and accountability in 2025 and beyond.

The Chicago Housing Authority (CHA) is taking key steps to:

- Reduce barriers
- Enhance responsiveness
- Ensure the needs of the 135,000 people it serves across all 77 Chicago neighborhoods are effectively and equitably met
- Undergo long-term strategic planning

In 2025 and beyond, CHA leadership, staff and the Board of Commissioners will deepen partnerships with residents, property managers, advocates, and policymakers to advance **the agency’s mission of providing safe, affordable housing and empowering residents to thrive.**

Key initiatives as part of the “Year of Renewal” include:

- **Building an Inclusive CEO Search Committee:** CHA has formed a diverse and inclusive Search Committee to guide the selection of its next Chief Executive Officer. The position has been publicly posted with a new leader expected by mid-2025.
- **Enhancing Resident Engagement:** CHA is launching a survey of all residents and program participants to assess satisfaction and identify areas for improvement. The feedback will be used to shape policies and programs. This follows an employee survey conducted at the end of 2024.
- **Greater Collaboration with the City of Chicago:** CHA is expanding its collaboration with the City of Chicago, playing a critical role in the development of the Department of Housing’s 5-year Housing Plan.
- **Establishing a Strategic Vision:** CHA will initiate a comprehensive long-term strategic planning process, set to begin at the end of 2025.
- **Reorganizing for Accountability:** CHA is implementing organizational changes to its Property and Asset Management team to foster increased accountability, including adding a new division of Healthy Homes to proactively address environmental issues related to its housing.

Commitment to Transparency & Impact:

CHA is dedicated to quarterly updates on these efforts and more, ensuring transparency and accountability.

Stay informed and engaged through the new centralized Data and Impact Hub, which provides public access to critical information: <https://www.thecha.org/transparency-action-cha-data-impact-hub>.