

# WORC Newsletter

4859 S. Wabash Chicago, IL 60615 | [www.worc.thecha.org](http://www.worc.thecha.org) | 773-342-WORC 9672 | [worc@thecha.org](mailto:worc@thecha.org)



## Jacqueline Brown Success Story:

Meet Jacqueline Brown, a participant in CHA's Housing Choice Voucher (HCV) program from Chicago's West Side. In October 2024, Ms. Brown enrolled in the Golden Diners program through CHA's contractor Employment & Employer Services (E&ES). By May 2025, she had successfully completed the program, leaving a lasting impression on everyone she worked with.

Throughout her time in the program, Ms. Brown was more than just a trainee; she was a source of inspiration. Her attendance was nearly perfect, and she brought an infectious enthusiasm and unwavering positivity to each day. Her dedication and joy were evident in every task she took on. Ms. Brown made a meaningful impact at her Golden Diners site, especially among the seniors she served. Her warmth, attentiveness, and genuine care helped every individual feel seen, heard, and valued. Even in challenging moments, she maintained a professional, friendly, and compassionate demeanor that elevated the atmosphere around her.

Reflecting on her experience, Ms. Brown shared:

"When I first joined the Golden Diners Program, I wasn't sure what to expect. However, I quickly realized that it would provide me with many valuable opportunities. With the support of my career coaches, I was connected to several excellent job opportunities they believed I could excel in. Their encouragement and guidance have had a lasting impact on my journey."

Upon completing the program, Ms. Brown proudly stepped into a new role as a Barista with Momentum Coffee. Her journey is a powerful reminder of the impact that dedication, heart, and opportunity can have. We congratulate Ms. Brown on this exciting new chapter and look forward to seeing her continue to thrive. If you want to learn more about workforce programs, trainings or need assistance finding a job, please contact us at [worc@thecha.org](mailto:worc@thecha.org) for more information.

## Upcoming Info Session

### Join the WORC Information Session

**When: July 17th at 11:00am**

**Where: Via Zoom**



**Scan QR Code to  
register**

**Visit Link:**

**[https://tinyurl.com/WORC  
INFOSESSIONJULY](https://tinyurl.com/WORCINFOSESSIONJULY)**

# Business Development

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## Keyna Robinson Success Story:



Meet Keyna Robinson, owner of Flawless Cleaning Services, a janitorial company rooted in excellence and purpose. Like many entrepreneurs, Keyna faced many setbacks and nearly walked away from her business. That changed after connecting with the WORC team in April 2024. With their support and step-by-step guidance, she regained her focus and successfully secured WBE, MBE, and SBE certifications from both the City of Chicago and Cook County. "The WORC advisors helped me through the entire certification process. Now that I'm certified, I can finally go after contracts with confidence. I'm so grateful for the support." With the right tools and renewed confidence, Keyna is now positioned to scale her business and pursue new opportunities. Her story is a powerful example of resilience and growth.

If you want to learn more about the WORC Business Academy, or business development opportunities and trainings please contact the WORC office at [worc@thecha.org](mailto:worc@thecha.org) for more information.

### BUSINESS ACADEMY INFO SESSION

Join us to discover more about  
the WORC Business Academy!

#### Info Session Dates

July 3, 2025

4:30pm-5:30pm | Virtual

July 10, 2025

10:00am-11:00am | Virtual

July 14, 2025

3:30pm-4:30pm | Virtual

July 16, 2025

3:00pm-4:00pm | Virtual

July 17, 2025

3:00pm-4:00pm | Virtual



Scan QR Code  
to register

Visit Link below

<https://bit.ly/BAFALL2025>

## WORC Technical Assistance Workshops

Responding to a Small Purchase Quote Request - 7/7/25

<https://bit.ly/JulyTechnicalTraining>

Registering in the City of Chicago Portal - 7/14/25

<https://bit.ly/JulyTechnicalTraining>

How to apply for W/MBE certification with the city of Chicago  
- July 16th

<https://forms.office.com/g/h4rkYcFTu2>

Registering in the Cook County Supplier Portal - 7/21/25

<https://bit.ly/JulyTechnicalTraining>

Registering in the CPS Portal/Bonfire - 7/28/25

<https://bit.ly/JulyTechnicalTraining>

How to apply for DBE certification with the CTA - July 30th

<https://forms.office.com/g/mm3DsEvfA5>