



July 09, 2025 | Issue 8

Welcome to "Our House" newsletter! This newsletter is made just for you, celebrating CHA residents and HCV participants. We'll tell you about programs, services, and exciting events happening soon. The Resident Services team is here to help you and your family with your goals. Enjoy reading!

### In this issue:

- Upcoming Events: Take Flight College Reception
- Your Voice Matters: Resident Engagement Survey & Focus Groups
- Start or Grow Your Business: WORC Business Academy
- Now Enrolling: Mobility Counseling, LevelUp, Digital Skills and more

Free Summer Food Program! Your child can enjoy free breakfast and lunch at [Summer Food sites](#) across the city—no sign-up needed!

## Take Flight College Reception



### Are you a CHA youth heading to college for the first time this fall?

Join Springboard to Success for the annual Take Flight College Reception!

This event supports CHA youth who:

are first-time college freshmen; and  
will be living in campus housing.

Attendees will receive free dorm essentials like linens, toiletries, and technology.

Date: August 5

Time: 11:30 AM – 1:30 PM

Location: Malcolm X College

You must register in advance to attend.

**Register for the Take Flight College Reception**

## Your Voice Matters!



### 2025 CHA Resident Engagement Survey

Help shape the future of the CHA! Take the 2025 Resident Engagement Survey to share your thoughts on housing services, programs, and community engagement.

- Open to all CHA residents
- Takes just 15 minutes to complete

**We're listening: take the survey today!**

### Proposed FY2026 MTW Annual Plan

Mark your calendars - the public comment period for CHA's Proposed FY2026 MTW Annual Plan runs from July 17th through August 22nd.

Visit the CHA website starting July 17th for details and to share your feedback.

### New Podcast Alert: Our House

Introducing "Our House," a new podcast from CHA hosted by our own Crystal Palmer.

Launching in August, the podcast dives into topics that matter to CHA residents. Keep an ear out for Our House's debut episode on how to get involved with the CAC elections and tap into DRC Resource Labs.

## Now Enrolling

### Interested in starting or growing your business?

The WORC Business Academy helps CHA residents start or grow their own business through a free 12-week course and cohort model. Participants gain practical skills in business planning, financial management, and marketing.

The Fall session begins Tuesday, September 9th, 2025, and meets weekly from 6–9 PM at the Charles A. Hayes Family Investment Center (4859 S. Wabash).

**Sign up for an information session to learn more!**





### **Resident Business Owner Spotlight: Keyna Robinson**

Meet Keyna Robinson, owner of Flawless Cleaning Services, a janitorial company rooted in excellence, integrity, and purpose. Like many entrepreneurs, Keyna faced setbacks and nearly walked away from her business. That changed after she connected with the WORC team in April 2024. With their support and step-by-step guidance, she regained her focus and successfully secured WBE, MBE, and SBE certifications from both the City of Chicago and Cook County.

“The WORC advisors helped me through the entire certification process. Now that I’m certified, I can finally go after contracts with confidence. I’m so grateful for the support.”

With the right tools and renewed confidence, Keyna is now positioned to scale her business and pursue new opportunities.

**[Read about how our WORC office can help you!](#)**

### **Find a Neighborhood through Mobility!**

This summer, CHA is helping HCV families take the next step through the Mobility Counseling Program. The program offers guidance and support for voucher holders who are interested in moving to opportunity areas with expanded housing options.

Learn more about how Mobility Counseling can support your next move:

**[About the Mobility Counseling Program](#)**

### **LevelUp your Finances!**

Congratulations to LevelUp participants Kierra Dixon, Melinda Gibson, Stephanie Woodson-Johnson, Nancy Shaw, and Antoinette Swain for graduating from the Odyssey Project! Each earned up to 11 college credits transferable to any college or university.

Ready to start your own success story?

**[Click Here to LevelUp!](#)**



## One-on-One Computer Help

Need tech support?

CHA's Digital Resource Centers offer one-on-one help with things like setting up email, navigating online forms, or troubleshooting devices.

Find your nearest center and schedule an appointment today.

**Find your nearest Digital  
Resource Center**

## Northstar Online Learning

CHA residents now have free access to Northstar Online Learning—a digital skills platform with self-paced tutorials on topics like email, telehealth, and Microsoft programs.

Create an account using the link below to track your progress.

For questions or support, contact us at 312-913-7979 or [digitalinclusion@thecha.org](mailto:digitalinclusion@thecha.org).

**Northstar Registration**

## Ready to Register for Fall Park District Programs?

Online registration for Fall programs opens August 4th!

Browse programs starting July 28th, and don't forget - a CHA membership gives you a discount.

**Learn More Here!**

## CHA Alumni Network

The Alumni Network supports residents as they transition from housing subsidy to market rent—and continues to offer resources even after graduation from CHA housing.

If you're planning your next steps, consider joining the CHA Alumni Network and exploring CHA programs before you go!

**Join the Alumni Network**



**Chicago Housing Authority**  
60 E. Van Buren Street 12th Floor  
Chicago, IL 60605 US

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