

CHICAGO HOUSING AUTHORITY

PROPOSED UPDATES TO THE HOUSING )  
CHOICE VOUCHER (HCV) )  
ADMINISTRATIVE PLAN )  
3916 WEST WASHINGTON STREET )  
CHICAGO, ILLINOIS )

TRANSCRIPT OF PROCEEDINGS had in the  
above-entitled cause on the 9th day of October, A.D.  
2018, at 11:00 a.m.

PRESENT:

CHICAGO HOUSING AUTHORITY

- MS. JENNIFER HOYLE, Director of Strategic Management and Partnerships;
- MS. BRIDGET HOWARD, Special Projects Manager, Strategic Management & Partnerships;
- MR. STEVEN FIELD, Manager of HCV Policy and Accountability;
- MS. CARY STEINBUCK, Director of CHA's PRA Program;
- MS. JEWELL WALTON, Senior Director of RAD and PBV Programming.

REPORTED BY:

MS. CATHERINE ARMBRUST RAJCAN,  
CSR, RMR, RDR, CRR, CRC.

1           JENNIFER HOYLE: So, good morning. My name is Jenny  
2 Hoyle, I'm the Director of Strategic Management and  
3 Partnerships for the CHA. I'd like to welcome you to the  
4 first Public Comment Hearing regarding proposed updates  
5 to the Housing Choice Voucher Administrative Plan.

6           If you haven't done so already, please make sure  
7 that you're signed in at the registration table and  
8 picked up copies of the handouts which include a summary  
9 of the proposed updates as well as the entire  
10 Administrative Plan.

11           The purpose of this meeting is to collect your  
12 comments regarding the proposed updates to the  
13 Administrative Plan only before this document is  
14 presented to the CHA board for approval.

15           The public comment period began on September  
16 28th, and ends on October 29th. Comments will be  
17 accepted by mail, email, fax, and in-person drop-off  
18 throughout the comment period.

19           Before we begin, I'm going to make some  
20 introductions. We have a court reporter here who's going  
21 to transcribe the meeting; it's Cathy Rajcan, seated at  
22 the table with me.

23           And from the CHA we have Steven Field, the  
24 Manager of HCV Policy and Accountability, who's also  
25 seated of the table; Cary Steinbuck, Director of CHA's

1 PRA Program, right over here; and then Jewell Walton, the  
2 Senior Director of RAD and PBV Programming.

3 If you'd like to speak today or submit a written  
4 comment after the presentation, you will have to fill out  
5 one of the green comment cards that you received when you  
6 signed in. If you'd like to submit a written comment  
7 only but not speak at the hearing, there's a box you can  
8 check on the top of the card.

9 All comments, regardless of how they are  
10 received, will be entered into a comment grid, and will  
11 receive a response after the public comment period ends.  
12 The comment grid will be posted on CHA's website.

13 So I'm now going to ask Steven Field to provide  
14 an overview of the Administrative Plan changes related to  
15 the program, and then we'll move on to the public comment  
16 part of the program.

17 STEVEN FIELD: Thank you, Jenny.

18 So I'm going to go over the changes that we're  
19 making; and then if you have any questions afterwards,  
20 feel free to go ahead and answer those for you.

21 So the first one is the Violence Against Women  
22 Act documentation. So we added language in the plan to  
23 comply with HUD's new guidance on the VAWA, which  
24 includes accepting verbal statement from a victim as  
25 opposed to written documentation if coming to CHA offices

1 would endanger their health and safety.

2 In addition, we made a change to who could be  
3 added to a household. Previously an individual could be  
4 added the household as a result of a registered domestic  
5 partnership under any state law by current family  
6 members. CHA is adding to allow any current family  
7 member that is declaring themselves to be in a relationship  
8 with another person.

9 Transferring wait list status, we added language  
10 stating that the CHA will not permit applicants to give  
11 their place on the waiting list to another applicable.

12 We added a wait list preference for Public  
13 Housing residents covered under the Violence Against  
14 Women Act. In these cases CHA determines if there is a  
15 suitable unit within its portfolio in which the  
16 household -- I'm sorry, I'll go ahead and repeat that.

17 So the wait list preference, we added a  
18 preference that allows Public Housing residents covered  
19 under the Violence Against Women Act, also known as VAWA.  
20 In these cases CHA will determine if there's a suitable  
21 unit within its portfolio to which the household can be  
22 relocated. If not, we would have the authority to  
23 provide a voucher to that individual.

24 We made one change to the -- our Housing Quality  
25 Standards inspection process from a regular fail item to

1 an emergency fail item.

2 BETTY MYLES: Where you reading at?

3 STEVEN FIELD: In the middle of the page where it  
4 says "Life Threatening Conditions."

5 BETTY MYLES: Oh, you didn't read that pardon to  
6 know --

7 STEVEN FIELD: Yes. Sorry. Correct. Yes.

8 So the difference between a regular fail item  
9 and a life-threatening fail item is a regular fail item  
10 the owner has 30 days to make the repairs; and the  
11 life-threatening fail item the owner only has 24 hours.

12 So the -- this is the fuel-burning water heater  
13 or heating, ventilation, or cooling system with missing,  
14 damaged, improper, or misaligned chimney or venting will  
15 now be considered a life-threatening fail item as opposed  
16 to a regular fail item.

17 And below that, Moving into a Unit Prior to a  
18 Passed Housing Quality Standard, also known as HQS, we  
19 added language in our plan that would allow us for a  
20 participant to move into a unit prior to the unit passing  
21 HQS as long as there is no life-threatening fail items.

22 I do want to reiterate this change is not being  
23 made; this language just allows us to do this; and we are  
24 currently in the process of coming up with specific  
25 criteria for a demonstration program on.

1           The next one, Renting from a Relative, this is  
2 more just a clarification. We added domestic partner to  
3 the list of relatives that a participant is prohibited  
4 from renting from. Currently an owner in our owner  
5 section of Admin Plan says they cannot rent to a domestic  
6 partner of theirs. We're just adding that to the family  
7 obligations for the participant. There really is no  
8 change, it's more of a clarification.

9           And then below that, the PRA Site Based Wait  
10 List, the CHA-managed Site-Based Wait List allows  
11 applicants to select PRA Project Based Vouchers to  
12 property or property group. The Plan clarifies that  
13 applicants can decline to apply for or accept an offer of  
14 a PRA without due cause will be removed from the PRA PBV  
15 wait list. Applicants that have a verified good cause  
16 for declining to apply or accept a PRA PBV unit will be  
17 eligible to move their application to another CHA-managed  
18 site-based wait list. Removal from the PRA wait list  
19 will not affect the applicant's position on the CHA's  
20 Public Housing wait list or the HCV wait list.

21           Refusal to apply for or accept an offer of a  
22 unit solely because the applicant is waiting for a larger  
23 unit for which they might also qualify is not considered  
24 good cause.

25           And the additional -- the last change is

1 households in an meet HUD's definition under the HEARTH  
2 Act have a preference for units that offer support  
3 services for homeless.

4 On the back side, these are the Rental  
5 Assistance Demonstration changes which are part of the  
6 Administrative Plan. RAD's project-based voucher can now  
7 account for 100 percent of total units within a given  
8 property. This is an increase from 50 percent.

9 Applicant Category Definitions and Refinement of  
10 Ranking Preferences for RAD PVB Properties, the new Plan  
11 clarifies the definition of homeless persons. Homeless  
12 persons are those as defined in the HEARTH Act under HUD,  
13 and documented as such through the City of Chicago or  
14 Chicago's Continuum of Care-Coordinated Entry System.

15 The additional change promotes emergency  
16 applicants who are victims of Federally Declared  
17 Disasters as the highest priority for selecting  
18 applicants for admission. Also gives victims of  
19 Federally Declared Disaster a 180-calendar day exemption  
20 from CHA's work requirement.

21 The next, RAD Site Based Wait Clarifications,  
22 removes "First-Available" wait list option, as all CHA  
23 properties will be covered by a site- or area-specific  
24 wait list. This is more of a -- the first-available is  
25 not really relevant because the move to the site- or

1 area-specific wait list.

2 And then some of the Other Continued Occupancy  
3 Updates and Clarification, now features the  
4 minimum/maximum Number of Persons Per Unit; specifies  
5 that former residents from federally funded housing  
6 programs that were evicted due to nonpayment of rent are  
7 not permitted to occupy CHA housing; includes language  
8 pending HUD find rule-making regarding policy for  
9 households with incomes over 120 percent of the Area  
10 Median Income for two consecutive years. Households  
11 earning over 120 percent of AMI for two consecutive years  
12 will, one, be charged for the greater of the Fair Market  
13 Rent or the subsidy of the unit, or two, be evicted.

14 The other clarification, establishes annual  
15 re-examination for households with zero income and  
16 households enrolled in the Earned Income Disallowance  
17 program.

18 The other next clarification, delineates policy  
19 on rent adjustments between regular scheduled  
20 re-examination. Failure or delay in reporting may cause  
21 a retroactive rent increase and will not result in  
22 retroactive rent decreases.

23 And the additional -- the last clarification  
24 expands and refines the smoke-free policy within RAD PBV  
25 properties.



1           Those are an overview of the changes of the  
2 Administrative Plan.

3           Thank you very much.

4           JENNIFER HOYLE: Thanks, Steven.

5           So we're going to move on to the public comment  
6 portion of this meeting.

7           So as I said before, the way we proceed is that,  
8 if you want to make a comment, you do have to fill out a  
9 green comment card. If you want to make a comment in  
10 person here today, I will collect your comment card, call  
11 out your name, you'll make your comment, and it will be  
12 transcribed by the court reporter.

13           You can also submit a written comment that would  
14 also be entered into the comment grid. So we'll take  
15 both types of comments.

16           Is there anyone who has filled out a green  
17 comment card?

18           BETTY MYLES: No.

19           JENNIFER HOYLE: Okay. So I think what I'm going to  
20 do, then -- it's 11:20. I'm going to give everybody  
21 about five or so minutes to go over the summary that  
22 Steven just read of the changes; I'll reconvene the  
23 meeting, and if there are no comments at that time, we'll  
24 close the meeting.

25           If people have comments, we'll then take those

1 comments. So I will adjourn for five minutes until 11:25  
2 so that people can review the documents they received.  
3 Okay?

4 (A short interruption was had.)

5 JENNIFER HOYLE: It's 11:25; I'm going to reopen the  
6 hearing.

7 So I'm going to start -- I did want to mention  
8 for people in the audience that this is for changes to  
9 the HCV Administrative Plan. So this would apply to HCV  
10 households, PRA households, and RAD households. If you  
11 live in traditional public housing, this document would  
12 not apply to you. So I just wanted to make that clear.

13 I'm going to start -- I do have a comment card  
14 from Brenda Craig. I'm going to start with Ms. Craig.

15 I believe you had a question about the domestic  
16 partnership change.

17 BRENDA CRAIG: Yeah. I don't understand that.

18 In order -- like I'm living here; so you saying  
19 somebody come and stay with me, it has to be because they  
20 going through domestic thing?

21 JENNIFER HOYLE: Steven can explain that.

22 STEVEN FIELD: Yeah. So previously, there's various  
23 ways where someone could be added to someone's voucher.

24 One of those ways was if they -- that person got  
25 married or entered into a domestic partnership with

1 another individual.

2 BRENDA CRAIG: Okay.

3 STEVEN FIELD: However, this change that we're  
4 making now is that someone only has to self-certify to  
5 say, I'm in a relationship with X -- this other person;  
6 and that individual can be added to the household without  
7 getting -- necessarily getting married or entering into a  
8 formal domestic partnership.

9 UNIDENTIFIED: So you're not saying -- you thinking  
10 domestic -- when you say domestic, you're thinking  
11 violence?

12 BRENDA CRAIG: Right.

13 STEVEN FIELD: Yeah, not -- the word "domestic"  
14 is not used -- in this context is not relevant; correct.

15 CARY STEINBUCK: Somebody who got basically married  
16 without a legal document. That's a domestic partnership.

17 BRENDA CRAIG: Oh, okay. Okay. That's what I was  
18 thinking.

19 JENNIFER HOYLE: Okay. Let me -- I'm sorry; did you  
20 have a question?

21 BETTY MYLES: Yes.

22 JENNIFER HOYLE: Could you say your name for the  
23 record?

24 BETTY MYLES: Betty Myles.

25 JENNIFER HOYLE: Betty Myles? Okay.

1           BETTY MYLES: I was going to ask if someone got sick  
2 and they needed to stay with you, what about that?

3           STEVEN FIELD: Would this be temporarily, or  
4 permanently?

5           BETTY MYLES: Well, actually, permanent.

6           STEVEN FIELD: It depends on the circumstances, but  
7 it's -- yes, they could be added, you know, if their --  
8 someone is being added to the household because they --  
9 it's -- they need to be taken care of by the  
10 voucher-holder, that would be a way for someone to be  
11 added the household; yes, correct.

12          BETTY MYLES: Thank you.

13          JENNIFER HOYLE: Okay. The next card I have is from  
14 Glenda Gantt.

15                 What age does the person have to be to add to  
16 the member's household?

17                 So you need to be added to the member's  
18 household?

19                 Does the age matter, Steven?

20                 Do you want to address that?

21          STEVEN FIELD: It would depend on the specific  
22 reason that they're being added.

23                 Are you referring to the one -- the change that  
24 we're making here?

25          GLENDA GANT: Yeah. And then the age. Because

1 right now I'm caring for my grandchild. And they have  
2 rules here: You can't have any overnight stay. So...

3 STEVEN FIELD: Sure, this -- I mean, specific to  
4 this building, I couldn't --

5 JENNIFER HOYLE: This is RAD.

6 CARY STEINBUCK: So in terms of --

7 BRENDA MYLES: They --

8 CARY STEINBUCK: Go ahead. Go ahead.

9 VALERIE GRIFFIN: So we asking questions about  
10 certain policies they have here, they tell us who -- this  
11 is you all's policy. So this is what they're actually  
12 telling us from what you -- what you're saying. This is  
13 why she's asking the proper question.

14 If she got -- she got it from them, who said  
15 they got it from you guys. So you should be able to  
16 answer her question as to if the grandbaby can be added  
17 to the lease or not; or why can't she be overnight.

18 According to the office, they say that's CHA's  
19 policy. They say it have nothing to do with them. So --

20 ANTHONY ROBINSON: Sweep it under the rug.

21 VALERIE GRIFFIN: So that's why she's asking that  
22 question.

23 GLENDA GANT: She was injured back to back in her  
24 daycare. So she won't be going back there. She's going  
25 to be with me all day.

1           And...I don't need any problems with these  
2 people. Even if I have to relocate and move to another  
3 building. I don't mind doing it. I -- my safety is  
4 important as well as hers. She's my grandchild.

5           JENNIFER HOYLE: So if this is -- I'm sorry; Jewel,  
6 do you know the answer to this?

7           JEWELL WALTON: Yeah. I can speak a little bit  
8 to -- so the policy is with visitors, there can be  
9 visitors -- and I believe it's more than seven days, I  
10 believe.

11          MARILYN WALTON: They told us seven days.

12          JEWELL WALTON: Yeah; but more than seven days, you  
13 need to have some sort of authorization and approval for  
14 that.

15                 But in terms of adding a -- children to the  
16 lease here, because it's designated as a senior property,  
17 you could not add anyone under the age of 62 to the -- to  
18 the lease. Because that would be violating the position  
19 of it being a senior building.

20          VALERIE GRIFFIN: What if it's an emergency, what if  
21 the child don't have any other family member?

22          JEWELL WALTON: I think it can be evaluated on a  
23 case-by-case basis. That I can't necessarily speak to;  
24 but that can be vetted through your property manager.  
25 And if you're not getting the relief there, I can find

1 out who the portfolio manager is. So that's the CHA  
2 person.

3 GLENDA GANT: I want the information, because if I  
4 have to relocate, preparations on moving a kid,  
5 especially at my age, and it would take me some time.  
6 You know. I don't know --

7 CARY STEINBUCK: You don't have custody of her;  
8 right?

9 GLENDA GANT: No, I don't.

10 CARY STEINBUCK: She just wants to stay overnight as  
11 a guest some of the time -- or all the time?

12 GLENDA GANT: Well, now that she's been injured at  
13 daycare, she's going to be here a longer time. She's  
14 going to be here all day with me.

15 CARY STEINBUCK: All day. But not at night.

16 GLENDA GANT: It will be --

17 CARY STEINBUCK: We should get a portfolio manager  
18 to talk with you.

19 JENNIFER HOYLE: We'll have someone follow up with  
20 you directly on that.

21 You also mentioned assistance with computer  
22 entry of income changes?

23 GLENDA GANT: Yes.

24 JENNIFER HOYLE: Is that something we offer  
25 through...

1 JEWELL WALTON: What was the question again?

2 JENNIFER HOYLE: Maybe you can explain. It says  
3 computer entry of income changes?

4 GLENDA GANT: You have to go online to do everything  
5 now. But income changes, you got to report that.

6 JENNIFER HOYLE: Okay. And you need help with the  
7 online assistance; is that --

8 STEVEN FIELD: Not aware that you have to do that  
9 online.

10 JENNIFER HOYLE: I'm sorry; one person at a time.

11 VALERIE GRIFFIN: Sometime you go online, like when  
12 people, they come in and they want to do application or  
13 different type of programming they want to apply for,  
14 sometime the application is very confusing, and sometime  
15 kind of hard to get to.

16 Like she was saying, it asks you to do certain  
17 functions, but then it won't allow you to do certain  
18 functions because administrative -- you know, your online  
19 setup is kind of --

20 GLENDA GANT: Can it be done manually?

21 VALERIE GRIFFIN: I wish I can show you what I'm  
22 talking about.

23 JEWELL WALTON: I'm not aware of recertifications  
24 with income being done online through CHA. They might be  
25 some sort of --



1 VALERIE GRIFFIN: Updates.

2 JEWELL WALTON: -- affiliate or --

3 VALERIE GRIFFIN: They have a link on -- we do  
4 updates, because I've done it online. Then when I did it  
5 online, the reason I kept on getting push back because  
6 they never got it. The lady at the office on Van Buren,  
7 she said they don't even go to computer, pull up the  
8 updates people are doing. That's why they want you to  
9 come down and personally do the updates.

10 But when they got the link online, you can do  
11 updates with income, you move. That's why they said they  
12 couldn't find me, because I say, well, I went online and  
13 changed when I moved away.

14 They say we don't access that information, so  
15 you got to come down here and report.

16 JEWELL WALTON: Okay. I will --

17 VALERIE GRIFFIN: They have a link for you to do  
18 updates online.

19 JEWELL WALTON: Okay. I'll have to look into that.  
20 I'm not aware of -- this is for updates to --

21 VALERIE GRIFFIN: So like -- okay. So you got the  
22 program -- okay. When I was first -- when I was trying  
23 to get my voucher, get into the program, and I stay one  
24 place, then I became homeless, I wanted to make sure that  
25 wherever I was, they had access to me so they -- they

1 want to see my letter or call me whatever, they can find  
2 me.

3 JEWELL WALTON: Okay.

4 VALERIE GRIFFIN: Okay. When I went online to put  
5 the information in on the update, it -- somehow she said  
6 they didn't pull that information. So they were sending  
7 mail to where I wasn't anymore.

8 And now found out later --

9 CARY STEINBUCK: This is wait list.

10 VALERIE GRIFFIN: Yeah. I later had to go downtown  
11 in person and do this. And by the time they had -- it  
12 was like 20 years later, they said, well, we -- see, and  
13 I then -- in years, so they took me off the list.

14 CARY STEINBUCK: So can I -- let me add on the wait  
15 list. So now the CHA wait list for the Housing Choice  
16 Voucher and for the Public Housing and for all Senior  
17 Housing is online. And everything should be updated on  
18 it. Okay?

19 VALERIE GRIFFIN: Right.

20 CARY STEINBUCK: If you're having a problem with it,  
21 there are outreach centers. There's the one downtown,  
22 but I believe we have two other community outreach places  
23 that applicants can go, and we'll put those addresses in  
24 the comments.

25 JENNIFER HOYLE: Okay.

1           CARY STEINBUCK: Okay? Because I don't honestly  
2 know what the addresses are, but I believe we have a west  
3 office, and I believe we have a south office at the FIC.  
4 I think that's the one.

5           But we'll get those addresses, and we'll put  
6 them in our comment grid. And then you could go into  
7 that location and update it.

8           The one thing about the wait list is that now  
9 every year you must go in and update.

10          VALERIE GRIFFIN: Right.

11          CARY STEINBUCK: Those lists are going to be -- what  
12 happens is a list is sent out to a property, and it's old  
13 information. Same problem.

14                 And so many people are waiting for housing,  
15 don't get called because they're looking for folks that  
16 have moved multiple times. So it is the responsibility  
17 of the applicant to go on when anything changes, but  
18 definitely once a year. And there will be...this open  
19 enrollment requirement.

20          VALERIE GRIFFIN: Right. But that's what I was  
21 doing. This is way back in -- because I applied, like,  
22 in '94, and I just got housing in 2016. You know what  
23 I'm saying?

24                 So -- right. Because I was doing -- but they  
25 said go and do your updates. She said they kept -- when

1 I was going online and putting updates in, at that time  
2 they weren't pulling updates from the computer, they were  
3 just taking it from -- if you go to office and they give  
4 you this paper.

5 Because I got a whole stack of those I can show  
6 you.

7 CARY STEINBUCK: We just did a massive change to the  
8 system this year. So now everything should be more  
9 definite. There's a massive change to the wait list  
10 process that just happened in 2018.

11 VALERIE GRIFFIN: Okay. So now it is where they can  
12 go -- like she was saying, you can now go online and do  
13 updates if your system changes, without having to go to  
14 the office. And they do pull those records so they can  
15 reverify and make sure this person is still here or they  
16 moved on.

17 CARY STEINBUCK: Yes.

18 VALERIE GRIFFIN: That way it won't happen to  
19 someone getting caught --

20 CARY STEINBUCK: There will be an annual update.

21 JENNIFER HOYLE: Right. And I did want to add what  
22 Cary said. Like she said, there are places where you can  
23 get assistance with entering your information, and we  
24 will include those on the response grid.

25 So if you're having trouble with the online

1 system, there are places where you can get assistance.

2 JEWELL WALTON: And I just want to be clear too,  
3 this is for the wait list.

4 CARY STEINBUCK: Right. Not for people now in  
5 housing.

6 JEWELL WALTON: Correct. If you're currently in  
7 housing and if you're undergoing a recertification  
8 process or need to update your information, you would do  
9 that with your property manager.

10 VALERIE GRIFFIN: Okay.

11 GLENDA GANT: Okay.

12 VALERIE GRIFFIN: We going -- okay.

13 JENNIFER HOYLE: The next comment -- this is from  
14 Marilyn Walton -- what does PRA stand for?

15 PRA stands for Property Rental Assistance, which  
16 is CHA's name for project-based vouchers. So it's just  
17 our -- our project-based voucher program. It's what CHA  
18 calls it.

19 MARILYN WALTON: Thank you.

20 JENNIFER HOYLE: And the last comment is from  
21 Valerie Griffin regarding someone becoming homeless but  
22 having an income, and not by Federally Declared Disaster.

23 Is there a program that could house them  
24 immediately or within a six-month period?

25 Steven, can you speak to whether we have any

1 preferences currently in place for homeless?

2 STEVEN FIELD: We do have a preference for homeless  
3 which is lumped in with some of our special programs.  
4 So -- but you know, unfortunately, CHA does not do  
5 emergency housing. So someone, you know -- if needs  
6 assistance immediately, housing immediately, that is  
7 something that we don't necessarily do. So we have to  
8 wait until when vouchers become available, then we would  
9 be able to assist those individuals if there are vouchers  
10 available at that moment.

11 JENNIFER HOYLE: And we do -- just to -- because we  
12 do work with the City of Chicago and other agencies who  
13 provide emergency housing. So when we do get calls or  
14 inquiries from people, we do refer them to agencies that  
15 can possibly help them if they're homeless or need some  
16 kind of emergency housing assistance.

17 BRENDA CRAIG: Can I get the address where I can go  
18 for that?

19 JENNIFER HOYLE: Sure.

20 VALERIE GRIFFIN: Okay. So my comment on the  
21 homeless, like you -- someone that use the SRO units,  
22 single resident -- I was thinking maybe something like  
23 that in the instance where if a family becomes, you know,  
24 homeless, not due to the natural -- you know, federal  
25 disaster, you know, if they had like -- it's like a

1 temporary program where they could place the family  
2 until -- until a unit becomes available for permanent  
3 residency.

4 It may be asking a lot, but it can't hurt. You  
5 know, think about something -- a program something like  
6 that. You know, just -- not a whole lot of family, but  
7 just some, you know, that's --

8 JENNIFER HOYLE: Right.

9 CARY STEINBUCK: So any --

10 VALERIE GRIFFIN: With the income.

11 CARY STEINBUCK: -- homeless household in the City  
12 of Chicago, they should first call 3-1-1; and they will  
13 be assigned to one of the homeless service providers.  
14 The City of Chicago's department of Family and Support  
15 Services is responsible for emergency services, and --

16 VALERIE GRIFFIN: What was that?

17 CARY STEINBUCK: City's Department of Family and  
18 Support Service, DFSS. And you can all 3-1-1 and ask for  
19 homeless service assistance.

20 Anyone who is tied to a social work agency that  
21 provides homeless services will then do a background kind  
22 of to see if you're eligible for some of the emergency  
23 housing provisions or temporary housing provisions.  
24 There is a whole network of it. And will be entered into  
25 what's called a Continuum of Care.

1           For CHA, what we're focussed on -- so I'm with  
2           the PRA, the property-based programs. We have some  
3           projects that are working with homeless agencies. There  
4           is a person -- if they are on the continuum of care's  
5           wait list -- so they're listed, they're working with a  
6           homeless service provider -- and then they're put on that  
7           list, we're working with them to give them priority to  
8           get into our programs that offer supportive services, to  
9           help people to go from homelessness to permanent housing.

10          VALERIE GRIFFIN: Yeah. And I asked that because  
11          I'm part of Chicago Coalition for the Homeless. And we  
12          do -- we work with the homeless a lot. You know, we try  
13          and find out, you know, how some people became homeless,  
14          was it due to circumstances that they did, or whatever.  
15          You know, so we try to find housing for them and help  
16          them find housing and find different programs that we  
17          can -- like we have resources for the people when they  
18          come to us, because resources for them to go to where you  
19          could check with these people, and in your situation  
20          maybe you qualify for their program and vice versa.

21                 So I asked that question if they have some  
22          program like in place or --

23          CARY STEINBUCK: CHA is a partner in the Continuum  
24          of Care, and so is the Coalition for the Homeless.

25          VALERIE GRIFFIN: Yeah. Right. And I work with



1       them.

2           CARY STEINBUCK:   Yes.

3           JENNIFER HOYLE:   Okay.   So I don't have any  
4       additional green cards from the audience.

5           So I just want to mention that this public  
6       comment period -- like I said, this goes through October  
7       29th.   And there are two additional public hearings:  
8       October 11th, this Thursday at the FIC, at 6:00 p.m.,  
9       and --

10          VALERIE GRIFFIN:   Where is that?

11          JENNIFER HOYLE:   That's 4859 South Wabash -- or is  
12       it 43?

13          STEVEN FIELD:     48.

14          JENNIFER HOYLE:   It is 48.   4859 South Wabash at  
15       6:00 p.m.   And then October 17th at CHA headquarters at  
16       3:00 p.m.   So that's 60 East Van Buren.

17                 And as I said earlier, we do take comments by  
18       email, fax, and in-person drop off, and mail as well.

19          VALERIE GRIFFIN:   The 29th, that's the one on  
20       Van Buren?   The 29th?

21          JENNIFER HOYLE:   Yeah -- no, that as the 17th at  
22       3:00 p.m.   at 60 East Van Buren.

23                 And there is a copy of the public notice at the  
24       sign-in table which has the dates and times for all the  
25       hearings.   They're also posted on CHA's website.

1           So thank you for attending. I'm going to close  
2 out the meeting right now because I don't have any  
3 additional comment cards. We will either reach out to  
4 you directly or respond to your comments as part of the  
5 comment grid.

6           So thank you for coming today. The hearing is  
7 adjourned.

8                           WHICH WERE ALL OF THE PROCEEDINGS  
9                           HAD AT THE PUBLIC COMMENT  
10                          HEARING ON THIS DATE.

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

1 STATE OF ILLINOIS ) SS:

2 COUNTY OF DU PAGE )

3 I, CATHERINE A. RAJCAN, a Certified Shorthand  
4 Reporter of the State of Illinois, do hereby certify that  
5 I reported stenographically by means of machine shorthand  
6 the proceedings had at the public comment hearing  
7 aforesaid, thereafter reduced to typewriting via  
8 computer-aided transcription under my personal direction,  
9 and that the foregoing is a true, complete and correct  
10 transcript of the proceedings of said public comment  
11 hearing as appears from my stenographic notes so taken  
12 and transcribed under my personal direction.

13 I further certify that my certificate attached  
14 hereto applies to the original transcript and copies  
15 thereof, signed and certified under my hand only. I  
16 assume no responsibility for the accuracy of any  
17 reproduced copies not made under my control or direction.

18 IN WITNESS WHEREOF, I do hereunto set my hand at  
19 Wheaton, Illinois, this 22nd day of October, 2018.

20

21 /s/ Catherine A. Rajcan  
22 Certified Shorthand Reporter

23 C.S.R. Certificate No. 084-002503.

24

25